UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

FORM 10-Q

☑ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2014

OR

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from ________________ to ________________

Commission file number: 1-3579

PITNEY BOWES INC.

(Exact name of registrant as specified in its charter)

Delaware	**06-0495050**
(State or other jurisdiction of incorporation or organization)	(I.R.S. Employer Identification No.)
1 Elmcroft Road, Stamford, Connecticut	**06926-0700**
(Address of principal executive offices)	(Zip Code)

(203) 356-5000

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☑ No ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes ☑ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer ☑	Accelerated filer ☐	Non-accelerated filer ☐	Smaller reporting company ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☑

As of August 4, 2014, 202,811,576 shares of common stock, par value $1 per share, of the registrant were outstanding.

PITNEY BOWES INC.
INDEX

PART I. FINANCIAL INFORMATION
Item 1: Financial Statements

PITNEY BOWES INC.
CONDENSED CONSOLIDATED STATEMENTS OF INCOME (LOSS)
(Unaudited; in thousands, except per share data)

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	**2014**	2013
Revenue:				
Equipment sales	**$ 191,518**	$ 225,224	**$ 380,574**	$ 421,991
Supplies	**76,284**	71,275	**155,801**	144,493
Software	**109,065**	100,482	**200,620**	187,494
Rentals	**122,443**	129,404	**246,022**	258,518
Financing	**107,644**	112,820	**217,694**	226,707
Support services	**158,190**	160,303	**316,442**	322,892
Business services	**193,306**	151,154	**378,794**	297,930
Total revenue	**958,450**	950,662	**1,895,947**	1,860,025
Costs and expenses:				
Cost of equipment sales	**88,818**	112,079	**171,352**	206,622
Cost of supplies	**23,505**	22,246	**47,659**	45,092
Cost of software	**33,484**	25,604	**63,648**	50,395
Cost of rentals	**25,193**	25,114	**50,637**	51,512
Financing interest expense	**20,413**	18,951	**40,066**	37,970
Cost of support services	**96,722**	99,337	**195,703**	201,866
Cost of business services	**135,024**	108,168	**263,960**	210,523
Selling, general and administrative	**338,384**	353,923	**689,759**	705,577
Research and development	**28,649**	27,331	**54,841**	56,582
Restructuring charges	**8,299**	19,031	**18,140**	19,031
Interest expense, net	**21,482**	30,045	**45,546**	59,036
Other expense	**—**	—	**61,657**	25,121
Total costs and expenses	**819,973**	841,829	**1,702,968**	1,669,327
Income from continuing operations before income taxes	**138,477**	108,833	**192,979**	190,698
Provision for income taxes	**46,335**	24,218	**54,371**	42,013
Income from continuing operations	**92,142**	84,615	**138,608**	148,685
Income (loss) from discontinued operations, net of tax	**6,717**	(89,254)	**9,518**	(81,224)
Net income (loss)	**98,859**	(4,639)	**148,126**	67,461
Less: Preferred stock dividends attributable to noncontrolling interests	**4,594**	4,594	**9,188**	9,188
Net income (loss) attributable to Pitney Bowes Inc.	**$ 94,265**	$ (9,233)	**$ 138,938**	$ 58,273
Amounts attributable to common stockholders:				
Net income from continuing operations	**$ 87,548**	$ 80,021	**$ 129,420**	$ 139,497
Income (loss) from discontinued operations, net of tax	**6,717**	(89,254)	**9,518**	(81,224)
Net income (loss) attributable to Pitney Bowes Inc.	**$ 94,265**	$ (9,233)	**$ 138,938**	$ 58,273
Basic earnings per share attributable to common stockholders:				
Continuing operations	**$ 0.43**	$ 0.40	**$ 0.64**	$ 0.69
Discontinued operations	**0.03**	(0.44)	**0.05**	(0.40)
Net income (loss) attributable to Pitney Bowes Inc.	**$ 0.47**	$ (0.05)	**$ 0.69**	$ 0.29
Diluted earnings per share attributable to common stockholders:				
Continuing operations	**$ 0.43**	$ 0.39	**$ 0.63**	$ 0.69
Discontinued operations	**0.03**	(0.44)	**0.05**	(0.40)
Net income (loss) attributable to Pitney Bowes Inc.	**$ 0.46**	$ (0.05)	**$ 0.68**	$ 0.29
Dividends declared per share of common stock	**$ 0.1875**	$ 0.1875	**$ 0.375**	$ 0.5625

See Notes to Condensed Consolidated Financial Statements

PITNEY BOWES INC.
CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (LOSS)
(Unaudited; in thousands)

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	**2014**	2013
Net income (loss)	**$ 98,859**	$ (4,639)	**$ 148,126**	$ 67,461
Less: Preferred stock dividends attributable to noncontrolling interests	**4,594**	4,594	**9,188**	9,188
Net income (loss) attributable to Pitney Bowes Inc.	**94,265**	(9,233)	**138,938**	58,273
Other comprehensive income (loss), net of tax:				
Net unrealized gain on cash flow hedges, net of tax of $267, $230, $505 and $574, respectively	**417**	362	**790**	900
Net unrealized gain (loss) on investment securities, net of tax of $1,249, $(3,017), $2,453 and $(2,842), respectively	**2,136**	(4,719)	**4,195**	(4,445)
Amortization of pension and postretirement costs, net of tax of $3,613, $4,926, $7,254 and $11,266, respectively	**6,280**	9,391	**12,422**	20,993
Foreign currency translations	**5,149**	(17,554)	**(2,202)**	(59,758)
Other comprehensive income (loss)	**13,982**	(12,520)	**15,205**	(42,310)
Comprehensive income (loss) attributable to Pitney Bowes Inc.	**$ 108,247**	$ (21,753)	**$ 154,143**	$ 15,963

See Notes to Condensed Consolidated Financial Statements

PITNEY BOWES INC.
CONDENSED CONSOLIDATED BALANCE SHEETS
(Unaudited; in thousands, except share and per share data)

	June 30, 2014	December 31, 2013
ASSETS		
Current assets:		
Cash and cash equivalents	**$ 1,005,901**	$ 907,806
Short-term investments	**23,976**	31,128
Accounts receivable (net of allowance of $13,589 and $13,419, respectively)	**409,514**	469,800
Finance receivables (net of allowance of $22,852 and $24,340, respectively)	**1,048,563**	1,102,921
Inventories	**101,252**	103,580
Current income taxes	**31,580**	28,934
Other current assets and prepayments	**125,540**	147,067
Assets held for sale	**46,976**	46,976
Total current assets	**2,793,302**	2,838,212
Property, plant and equipment, net	**242,742**	245,171
Rental property and equipment, net	**215,793**	226,146
Finance receivables (net of allowance of $10,819 and $12,609, respectively)	**874,999**	962,363
Investment in leveraged leases	**33,431**	34,410
Goodwill	**1,728,385**	1,734,871
Intangible assets, net	**102,760**	120,387
Non-current income taxes	**66,598**	73,751
Other assets	**538,073**	537,397
Total assets	**$ 6,596,083**	$ 6,772,708
LIABILITIES, NONCONTROLLING INTERESTS AND STOCKHOLDERS' EQUITY		
Current liabilities:		
Accounts payable and accrued liabilities	**$ 1,504,887**	$ 1,644,582
Current income taxes	**191,687**	157,340
Current portion of long-term debt	**274,879**	—
Advance billings	**439,038**	425,833
Total current liabilities	**2,410,491**	2,227,755
Deferred taxes on income	**39,509**	39,701
Tax uncertainties and other income tax liabilities	**166,920**	190,645
Long-term debt	**2,964,843**	3,346,295
Other non-current liabilities	**436,194**	466,766
Total liabilities	**6,017,957**	6,271,162
Noncontrolling interests (Preferred stockholders' equity in subsidiaries)	**296,370**	296,370
Commitments and contingencies (See Note 10)		
Stockholders' equity:		
Cumulative preferred stock, $50 par value, 4% convertible	**1**	4
Cumulative preference stock, no par value, $2.12 convertible	**563**	591
Common stock, $1 par value (480,000,000 shares authorized; 323,337,912 shares issued)	**323,338**	323,338
Additional paid-in capital	**172,565**	196,977
Retained earnings	**4,778,506**	4,715,564
Accumulated other comprehensive loss	**(559,351)**	(574,556)
Treasury stock, at cost (120,633,020 and 121,255,390 shares, respectively)	**(4,433,866)**	(4,456,742)
Total stockholders' equity	**281,756**	205,176
Total liabilities, noncontrolling interests and stockholders' equity	**$ 6,596,083**	$ 6,772,708

See Notes to Condensed Consolidated Financial Statements

PITNEY BOWES INC.
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
(Unaudited; in thousands)

	Six Months Ended June 30,	
	2014	2013
Cash flows from operating activities:		
Net income before attribution of noncontrolling interests	**$ 148,126**	$ 67,461
Restructuring payments	**(33,530)**	(27,255)
Adjustments to reconcile net income to net cash provided by operating activities:		
(Gain) loss on disposal of businesses	**(26,152)**	31,751
Proceeds from settlement of derivative instruments	**—**	4,838
Depreciation and amortization	**93,717**	113,702
Stock-based compensation	**7,976**	7,241
Restructuring charges and asset impairments	**18,140**	19,955
Goodwill impairment	**—**	97,787
Changes in operating assets and liabilities:		
Decrease in accounts receivable	**66,778**	67,420
Decrease in finance receivables	**82,597**	96,928
(Increase) decrease in inventories	**(1,852)**	29,863
Increase in other current assets and prepayments	**(8,369)**	(4,810)
Decrease in accounts payable and accrued liabilities	**(88,567)**	(173,479)
Increase (decrease) in current and non-current income taxes	**7,657**	(89,478)
Increase in advance billings	**11,201**	6,051
Other, net	**2,725**	31,060
Net cash provided by operating activities	**280,447**	279,035
Cash flows from investing activities:		
Purchases of available-for-sale securities	**(191,882)**	(198,337)
Proceeds from sales/maturities of available-for-sale securities	**171,252**	202,042
Short-term and other investments	**6,051**	10,928
Capital expenditures	**(72,350)**	(73,441)
Net investment in external financing	**838**	(1,021)
Net proceeds from the sale of businesses	**101,454**	—
Reserve account deposits	**(3,356)**	(26,189)
Net cash provided by (used in) investing activities	**12,007**	(86,018)
Cash flows from financing activities:		
Proceeds from the issuance of debt, net of fees and discounts of $7,475 and $13,387, respectively	**492,525**	411,613
Principal payments of long-term debt	**(599,850)**	(779,637)
Proceeds from the issuance of common stock under employee stock-based compensation plans	**4,027**	3,621
Purchase of subsidiary shares from noncontrolling interest	**(7,718)**	—
Dividends paid to stockholders	**(76,000)**	(113,106)
Dividends paid to noncontrolling interests	**(9,188)**	(9,188)
Net cash used in financing activities	**(196,204)**	(486,697)
Effect of exchange rate changes on cash and cash equivalents	**1,845**	(11,028)
Increase (decrease) in cash and cash equivalents	**98,095**	(304,708)
Cash and cash equivalents at beginning of period	**907,806**	913,276
Cash and cash equivalents at end of period	**$ 1,005,901**	$ 608,568

Cash interest paid	**$ 93,617**	$ 95,791
Cash income tax payments, net of refunds	**$ 71,741**	$ 111,318

See Notes to Condensed Consolidated Financial Statements

1. Description of Business and Basis of Presentation

Pitney Bowes Inc. and its subsidiaries (we, us, our or the company) is a global provider of technology solutions helping small, mid-sized and large firms connect to customers to facilitate and simplify commerce, build loyalty and grow revenue. We deliver our solutions on open platforms to best organize, analyze and apply public and proprietary data to two-way customer communications. We offer solutions for direct mail, transactional mail, customer engagement management and analytics and ecommerce parcel management, along with digital channel messaging for the Web, email and mobile applications. We conduct our business activities in five reportable segments. See Note 2 for information regarding our reportable segments.

We have prepared the accompanying unaudited Condensed Consolidated Financial Statements in accordance with accounting principles generally accepted in the United States of America (GAAP) for interim financial information and the instructions to Rule 10-01 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. In addition, the December 31, 2013 Condensed Consolidated Balance Sheet data was derived from audited financial statements, but does not include all disclosures required by GAAP. In management's opinion, all adjustments, consisting only of normal recurring adjustments, considered necessary to fairly state our financial position, results of operations and cash flows for the periods presented have been included. Operating results for the periods presented are not necessarily indicative of the results that may be expected for any other interim period or for the year ending December 31, 2014.

On April 15, 2014, Pitney Bowes of Canada Ltd. (PB Canada), a wholly owned subsidiary, completed the sale of its Document Imaging Solutions (DIS) business, which consisted of hardware (copiers and printers), document management software solutions and the related lease portfolio to Konica Minolta Business Solutions (Canada) Ltd. (Konica Minolta) and a business equipment leasing services provider in two separate transactions. The operating results for DIS, originally included as part of the North America Mailing segment, have been classified as discontinued operations for all periods presented. In addition, PB Canada and Konica Minolta also entered into a strategic alliance whereby Konica Minolta will represent PB Canada’s mailing business in certain territories in Canada.

During 2013, we sold certain businesses and realigned our segment reporting to reflect the clients we serve, the solutions we offer, and how we manage, review, analyze and measure our operations. Further, in the first quarter of 2014, we reclassified our shipping solutions operations from the Small & Medium Business Solutions segment group to the Digital Commerce Solutions segment. Prior year financial results have been recast to reflect those businesses sold as discontinued operations and our segment reporting has been recast to conform to our current segment presentation. The cash flows from discontinued operations are not separately stated or reclassified in the accompanying unaudited Condensed Consolidated Statements of Cash Flows.

These statements should be read in conjunction with the financial statements and notes thereto included in our Annual Report to Stockholders on Form 10-K for the year ended December 31, 2013 (the 2013 Annual Report).

During the third quarter of 2013, we determined that certain revenue previously reported as rentals revenue included a service component and should have been classified as support services revenue. Accordingly, the unaudited Condensed Consolidated Statements of Income (Loss) for the three and six months ended June 30, 2013 have been revised to reflect the correct classification, resulting in a decrease in rentals revenue and corresponding increase in support services revenue of $5 million and $10 million, respectively. Also during the third quarter of 2013, we determined that certain research and development costs should have been classified as cost of software. Accordingly, the unaudited Condensed Consolidated Statements of Income (Loss) for the three and six months ended June 30, 2013 have been revised to reflect the correct classification, resulting in a decrease in research and development expenses and a corresponding increase in cost of software of $4 million and $8 million, respectively. These revisions did not impact previously reported total revenue, total costs and expenses, net income or earnings per share amounts and the effect of these revisions was not material to any of our previously issued financial statements.

New Accounting Pronouncements

In May 2014, the Financial Accounting Standards Board issued Accounting Standards Update No. 2014-09, *Revenue from Contracts with Customers*. The new standard requires companies to recognize revenue for the transfer of goods and services to customers in amounts that reflect the consideration the company expects to receive in exchange for those goods and services. The new standard will also result in enhanced disclosures about revenue. This standard is effective for annual reporting periods beginning after December 15, 2016, including interim periods within that reporting period, and can be adopted either retrospectively or as a cumulative-effect adjustment. Early adoption is prohibited. We are assessing the impact the adoption of this standard will have on our consolidated financial statements and disclosures.

In April 2014, the Financial Accounting Standards Board issued Accounting Standards Update No. 2014-08, *Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity,* which changes the criteria for determining which disposals can be presented as discontinued operations and modifies the related disclosure requirements. The standard is effective on January 1, 2015, but early adoption is permitted for disposals or classifications of assets held for sale that have not been reported in financial statements previously issued or available for issuance. We elected to adopt this standard effective April 1, 2014. The adoption of this standard did not have a significant impact on our unaudited Condensed Consolidated Financial Statements.

2. Segment Information

In 2013, as a result of the sale of certain businesses, we realigned our segment reporting to reflect the clients we serve, the solutions we offer, and how we manage, review, analyze and measure our operations. Further, in the first quarter of 2014, we reclassified our shipping solutions operations from the Small & Medium Business Solutions segment group to the Digital Commerce Solutions segment. Prior year segment reporting has been recast to conform to our current segment presentation. The principal products and services of each of our reportable segments are as follows:

Small & Medium Business Solutions:

North America Mailing: Includes the revenue and related expenses from the sale, rental and financing of mailing equipment and supplies for small and medium size businesses to efficiently create mail and evidence postage in the U.S. and Canada.

International Mailing: Includes the revenue and related expenses from the sale, rental and financing of mailing equipment and supplies for small and medium size businesses to efficiently create mail and evidence postage in areas outside North America.

Enterprise Business Solutions:

Production Mail: Includes the worldwide revenue and related expenses from the sale of high-speed, high-volume inserting and sortation equipment and production printer systems and supplies to large enterprise clients to process inbound and outbound mail and related support and other professional services.

Presort Services: Includes revenue and related expenses from presort mail services for our large enterprise clients to qualify large mail volumes for postal worksharing discounts.

Digital Commerce Solutions:

Digital Commerce Solutions: Includes the worldwide revenue and related expenses from (i) the sale and support services of non-equipment-based mailing, customer engagement, geocoding and location intelligence software; (ii) shipping and cross-border ecommerce solutions; (iii) direct marketing services for targeted clients; and (iv) digital mail delivery service offering.

We determine segment earnings before interest and taxes (EBIT) by deducting from segment revenue the related costs and expenses attributable to the segment. Segment EBIT excludes interest, taxes, general corporate expenses, restructuring charges and other items, which are not allocated to a particular business segment. Management uses segment EBIT to measure profitability and performance at the segment level. Management believes segment EBIT provides an analysis of our operating performance and underlying trends of the businesses. Segment EBIT may not be indicative of our overall consolidated performance and therefore, should be read in conjunction with our consolidated results of operations.

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

Revenue and EBIT by business segment is presented below.

	Revenues			
	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	**2014**	2013
North America Mailing	**$ 371,194**	$ 392,197	**$ 752,221**	$ 781,033
International Mailing	**153,260**	150,357	**306,528**	303,333
Small & Medium Business Solutions	**524,454**	542,554	**1,058,749**	1,084,366
Production Mail	**111,756**	134,422	**216,972**	243,875
Presort Services	**111,281**	106,961	**227,772**	217,861
Enterprise Business Solutions	**223,037**	241,383	**444,744**	461,736
Digital Commerce Solutions	**210,959**	166,725	**392,454**	313,923
Total revenue	**$ 958,450**	$ 950,662	**$ 1,895,947**	$ 1,860,025

	EBIT			
	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	**2014**	2013
North America Mailing	**$ 156,781**	$ 157,518	**$ 317,119**	$ 305,976
International Mailing	**26,449**	20,075	**51,268**	37,465
Small & Medium Business Solutions	**183,230**	177,593	**368,387**	343,441
Production Mail	**10,558**	15,787	**18,295**	23,619
Presort Services	**22,412**	21,246	**46,308**	44,734
Enterprise Business Solutions	**32,970**	37,033	**64,603**	68,353
Digital Commerce Solutions	**17,929**	15,363	**27,460**	15,084
Total EBIT	**234,129**	229,989	**460,450**	426,878
Reconciling items:				
Interest, net [1]	**(41,895)**	(48,996)	**(85,612)**	(97,006)
Unallocated corporate expenses	**(45,458)**	(53,129)	**(102,062)**	(95,022)
Restructuring charges	**(8,299)**	(19,031)	**(18,140)**	(19,031)
Other expense	**—**	—	**(61,657)**	(25,121)
Income from continuing operations before income taxes	**$ 138,477**	$ 108,833	**$ 192,979**	$ 190,698

(1) Includes financing interest expense and other interest expense, net.

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

3. Finance Assets

Finance Receivables

Finance receivables are comprised of sales-type lease receivables and unsecured revolving loan receivables. Sales-type lease receivables are generally due in monthly, quarterly or semi-annual installments over periods ranging from three to five years. Loan receivables arise primarily from financing services offered to our customers for postage and related supplies. Loan receivables are generally due each month; however, customers may rollover outstanding balances. Interest is recognized on loan receivables using the effective interest method and related annual fees are initially deferred and recognized ratably over the annual period covered. Customer acquisition costs are expensed as incurred.

Finance receivables at June 30, 2014 and December 31, 2013 consisted of the following:

	June 30, 2014		
	North America	**International**	**Total**
Sales-type lease receivables			
Gross finance receivables	**$ 1,320,426**	**$ 444,861**	**$ 1,765,287**
Unguaranteed residual values	**110,195**	**21,512**	**131,707**
Unearned income	**(278,782)**	**(100,561)**	**(379,343)**
Allowance for credit losses	**(13,143)**	**(7,604)**	**(20,747)**
Net investment in sales-type lease receivables	**1,138,696**	**358,208**	**1,496,904**
Loan receivables			
Loan receivables	**383,532**	**56,050**	**439,582**
Allowance for credit losses	**(10,775)**	**(2,149)**	**(12,924)**
Net investment in loan receivables	**372,757**	**53,901**	**426,658**
Net investment in finance receivables	**$ 1,511,453**	**$ 412,109**	**$ 1,923,562**

	December 31, 2013		
	North America	International	Total
Sales-type lease receivables			
Gross finance receivables	$ 1,456,420	$ 456,759	$ 1,913,179
Unguaranteed residual values	121,339	21,553	142,892
Unearned income	(299,396)	(101,311)	(400,707)
Allowance for credit losses	(14,165)	(9,703)	(23,868)
Net investment in sales-type lease receivables	1,264,198	367,298	1,631,496
Loan receivables			
Loan receivables	397,815	49,054	446,869
Allowance for credit losses	(11,165)	(1,916)	(13,081)
Net investment in loan receivables	386,650	47,138	433,788
Net investment in finance receivables	$ 1,650,848	$ 414,436	$ 2,065,284

Finance receivables with a net investment value of $62 million were included in the sale of DIS.

Allowance for Credit Losses and Aging of Receivables

We estimate our finance receivable risks and provide an allowance for credit losses accordingly. We evaluate the adequacy of the allowance for credit losses based on historical loss experience, the nature and volume of our portfolios, adverse situations that may affect a client's ability to pay, prevailing economic conditions and our ability to manage the collateral and make adjustments to the allowance as necessary. This evaluation is inherently subjective and actual results may differ significantly from estimated reserves.

We establish credit approval limits based on the credit quality of the client and the type of equipment financed. Our policy is to discontinue revenue recognition for lease receivables that are more than 120 days past due and for unsecured loan receivables that are more than 90 days past due. We resume revenue recognition when payments reduce the account balance aging to 60 days or less past due. Finance receivables deemed uncollectible are written off against the allowance after all collection efforts have been exhausted and management deems the account to be uncollectible. We believe that our finance receivable credit risk is limited because of our large number of clients, small account balances for most of our clients, and geographic and industry diversification.

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

Activity in the allowance for credit losses for the six months ended June 30, 2014 and 2013 was as follows:

	Sales-type Lease Receivables		**Loan Receivables**		
	North America	**International**	**North America**	**International**	**Total**
Balance at January 1, 2014	$ 14,165	$ 9,703	$ 11,165	$ 1,916	$ 36,949
Amounts charged to expense	**2,360**	**(350)**	**4,742**	**1,034**	**7,786**
Accounts written off	**(3,382)**	**(1,749)**	**(5,132)**	**(801)**	**(11,064)**
Balance at June 30, 2014	**$ 13,143**	**$ 7,604**	**$ 10,775**	**$ 2,149**	**$ 33,671**

	Sales-type Lease Receivables		Loan Receivables		
	North America	International	North America	International	Total
Balance at January 1, 2013	$ 16,979	$ 8,662	$ 12,322	$ 2,131	$ 40,094
Amounts charged to expense	3,022	784	4,625	524	8,955
Accounts written off	(4,397)	(2,268)	(5,388)	(895)	(12,948)
Balance at June 30, 2013	$ 15,604	$ 7,178	$ 11,559	$ 1,760	$ 36,101

Aging of Receivables

The aging of gross finance receivables at June 30, 2014 and December 31, 2013 was as follows:

	June 30, 2014				
	Sales-type Lease Receivables		**Loan Receivables**		
	North America	**International**	**North America**	**International**	**Total**
< 31 days	**$ 1,248,259**	**$ 412,514**	**$ 365,972**	**$ 53,933**	**$ 2,080,678**
> 30 days and < 61 days	**29,229**	**9,627**	**10,132**	**1,176**	**50,164**
> 60 days and < 91 days	**20,140**	**6,542**	**2,919**	**485**	**30,086**
> 90 days and < 121 days	**6,540**	**4,578**	**1,887**	**224**	**13,229**
> 120 days	**16,258**	**11,600**	**2,622**	**232**	**30,712**
Total	**$ 1,320,426**	**$ 444,861**	**$ 383,532**	**$ 56,050**	**$ 2,204,869**
Past due amounts > 90 days					
Still accruing interest	**$ 6,540**	**$ 4,578**	**$ —**	**$ —**	**$ 11,118**
Not accruing interest	**16,258**	**11,600**	**4,509**	**456**	**32,823**
Total	**$ 22,798**	**$ 16,178**	**$ 4,509**	**$ 456**	**$ 43,941**

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

	December 31, 2013				
	Sales-type Lease Receivables		Loan Receivables		
	North America	International	North America	International	Total
< 31 days	$ 1,383,253	$ 425,923	$ 379,502	$ 42,573	$ 2,231,251
> 30 days and < 61 days	32,102	11,760	10,464	4,391	58,717
> 60 days and < 91 days	20,830	5,724	3,330	1,363	31,247
> 90 days and < 121 days	6,413	3,979	1,809	311	12,512
> 120 days	13,822	9,373	2,710	416	26,321
Total	$ 1,456,420	$ 456,759	$ 397,815	$ 49,054	$ 2,360,048
Past due amounts > 90 days					
Still accruing interest	$ 6,413	$ 3,979	$ —	$ —	$ 10,392
Not accruing interest	13,822	9,373	4,519	727	28,441
Total	$ 20,235	$ 13,352	$ 4,519	$ 727	$ 38,833

Credit Quality

In extending and managing credit lines to new and existing clients, we use a combination of an automated credit score, where available, and a detailed manual review of the client's financial condition and, when applicable, payment history. Once credit is granted, the payment performance of the client is managed through automated collections processes and is supplemented with direct follow up should an account become delinquent. We have robust automated collections and extensive portfolio management processes. The portfolio management processes ensure that our global strategy is executed, collection resources are allocated appropriately and enhanced tools and processes are implemented as needed.

We use a third party to score the majority of the North America portfolio on a quarterly basis using a commercial credit score. We do not use a third party to score our International portfolios because the cost to do so is prohibitive, it is a localized process and there is no single credit score model that covers all countries.

The table below shows the North America portfolio at June 30, 2014 and December 31, 2013 by relative risk class (low, medium, high) based on the relative scores of the accounts within each class. The relative scores are determined based on a number of factors, including the company type, ownership structure, payment history and financial information. A fourth class is shown for accounts that are not scored. Absence of a score is not indicative of the credit quality of the account. The degree of risk, as defined by the third party, refers to the relative risk that an account in the next 12 month period may become delinquent.

- Low risk accounts are companies with very good credit scores and are considered to approximate the top 30% of all commercial borrowers.
- Medium risk accounts are companies with average to good credit scores and are considered to approximate the middle 40% of all commercial borrowers.
- High risk accounts are companies with poor credit scores, are delinquent or are at risk of becoming delinquent and are considered to approximate the bottom 30% of all commercial borrowers.

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

	June 30, 2014	December 31, 2013
Sales-type lease receivables		
Low	**$ 988,555**	$ 1,081,853
Medium	**225,106**	244,379
High	**47,293**	51,851
Not Scored	**59,472**	78,337
Total	**$ 1,320,426**	$ 1,456,420
Loan receivables		
Low	**$ 263,924**	$ 279,607
Medium	**93,594**	95,524
High	**10,968**	11,511
Not Scored	**15,046**	11,173
Total	**$ 383,532**	$ 397,815

Troubled Debt

We maintain a program for U.S. clients in our North America loan portfolio who are experiencing financial difficulties, but are able to make reduced payments over an extended period of time. Upon acceptance into the program, the client's credit line is closed and interest accrual is suspended. There is generally no forgiveness of debt or reduction of balances owed. The balance of loans in this program, related loan loss allowance and write-offs are insignificant to the overall portfolio.

Leveraged Leases

Our investment in leveraged lease assets at June 30, 2014 and December 31, 2013 consisted of the following:

	June 30, 2014	December 31, 2013
Rental receivables	**$ 53,051**	$ 61,721
Unguaranteed residual values	**13,181**	13,235
Principal and interest on non-recourse loans	**(29,023)**	(35,449)
Unearned income	**(3,778)**	(5,097)
Investment in leveraged leases	**33,431**	34,410
Less: deferred taxes related to leveraged leases	**(13,245)**	(15,078)
Net investment in leveraged leases	**$ 20,186**	$ 19,332

4. Inventories

Inventories consisted of the following:

	June 30, 2014	December 31, 2013
Raw materials and work in process	**$ 35,723**	$ 33,920
Supplies and service parts	**45,045**	48,165
Finished products	**35,218**	38,515
Inventory at FIFO cost	**115,986**	120,600
Excess of FIFO cost over LIFO cost	**(14,734)**	(17,020)
Total inventory, net	**$ 101,252**	$ 103,580

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

5. Discontinued Operations and Assets Held For Sale

Discontinued Operations

Discontinued operations includes the worldwide Management Services business (PBMS), International Mailing Services business (IMS) and Nordic furniture business, which were sold during 2013 and DIS, which was sold in April 2014. The following tables show selected financial information included in discontinued operations:

	Three Months Ended June 30, 2014				
	PBMS	**IMS**	**Nordic furniture business**	**DIS**	**Total**
Revenue	**$ —**	**$ —**	**$ —**	**$ 3,567**	**$ 3,567**
Income from operations before taxes	**$ 580**	**$ —**	**$ —**	**$ 1,018**	**$ 1,598**
Gain on sale	**—**	**831**	**—**	**25,198**	**26,029**
Income before taxes	**580**	**831**	**—**	**26,216**	**27,627**
Tax provision	**217**	**321**	**—**	**20,372**	**20,910**
Income from discontinued operations	**$ 363**	**$ 510**	**$ —**	**$ 5,844**	**$ 6,717**

	Three Months Ended June 30, 2013				
	PBMS	IMS	Nordic furniture business	DIS	Total
Revenue	$ 219,471	$ 2,964	$ 13,082	$ 19,755	$ 255,272
(Loss) income from operations before taxes	$ (117,636)	$ (378)	$ (597)	$ 4,418	$ (114,193)
Loss on sale	—	(2,263)	—	—	(2,263)
(Loss) income before taxes	(117,636)	(2,641)	(597)	4,418	(116,456)
Tax (benefit) provision	(28,153)	(55)	(167)	1,173	(27,202)
(Loss) income from discontinued operations	$ (89,483)	$ (2,586)	$ (430)	$ 3,245	$ (89,254)

	Six Months Ended June 30, 2014				
	PBMS	**IMS**	**Nordic furniture business**	**DIS**	**Total**
Revenue	**$ —**	**$ —**	**$ —**	**$ 19,858**	**$ 19,858**
Income from operations before taxes	**$ 334**	**$ 308**	**$ 345**	**$ 3,429**	**$ 4,416**
Gain on sale	**130**	**1,994**	**—**	**25,198**	**27,322**
Income before taxes	**464**	**2,302**	**345**	**28,627**	**31,738**
Tax provision	**196**	**850**	**97**	**21,077**	**22,220**
Income from discontinued operations	**$ 268**	**$ 1,452**	**$ 248**	**$ 7,550**	**$ 9,518**

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

	Six Months Ended June 30, 2013				
	PBMS	IMS	Nordic furniture business	DIS	Total
Revenue	$ 444,727	$ 23,032	$ 25,771	$ 39,405	$ 532,935
(Loss) income before taxes	$ (101,582)	$ (1,978)	$ (478)	$ 8,089	$ (95,949)
Loss on sale	—	(3,913)	—	—	(3,913)
(Loss) income before taxes	(101,582)	(5,891)	(478)	8,089	(99,862)
Tax (benefit) provision	(19,407)	(1,244)	(134)	2,147	(18,638)
(Loss) income from discontinued operations	$ (82,175)	$ (4,647)	$ (344)	$ 5,942	$ (81,224)

The loss before income taxes for the three and six months ended June 30, 2013 for PBMS include goodwill impairment charges of $100 million and asset impairment charges of $15 million. The inputs used to determine the fair value of the long-lived assets and goodwill were classified as Level 3 in the fair value hierarchy.

Assets Held for Sale

Assets held for sale at June 30, 2014 and December 31, 2013 primarily represents the carrying value of our corporate headquarters building and surrounding land, which we expect to sell by the end of the year.

6. Intangible Assets and Goodwill

Intangible Assets

Intangible assets consisted of the following:

	June 30, 2014			December 31, 2013		
	Gross Carrying Amount	**Accumulated Amortization**	**Net Carrying Amount**	Gross Carrying Amount	Accumulated Amortization	Net Carrying Amount
Customer relationships	**$ 351,291**	**$ (261,254)**	**$ 90,037**	$ 354,373	$ (251,388)	$ 102,985
Supplier relationships	**29,000**	**(26,463)**	**2,537**	29,000	(25,013)	3,987
Software & technology	**167,691**	**(158,411)**	**9,280**	167,009	(155,009)	12,000
Trademarks & trade names	**34,447**	**(33,566)**	**881**	35,366	(33,985)	1,381
Non-compete agreements	**7,483**	**(7,458)**	**25**	7,407	(7,373)	34
Total intangible assets	**$ 589,912**	**$ (487,152)**	**$ 102,760**	$ 593,155	$ (472,768)	$ 120,387

Amortization expense for intangible assets was $6 million and $9 million for the three months ended June 30, 2014 and 2013, respectively and $12 million and $18 million for the six months ended June 30, 2014 and 2013, respectively.

The future amortization expense for intangible assets as of June 30, 2014 was as follows:

Remaining for year ending December 31, 2014	$ 16,961
Year ending December 31, 2015	30,237
Year ending December 31, 2016	22,941
Year ending December 31, 2017	11,450
Year ending December 31, 2018	8,555
Thereafter	12,616
Total	$ 102,760

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

Actual amortization expense may differ from the amounts above due to, among other things, fluctuations in foreign currency exchange rates, impairments, acquisitions and accelerated amortization.

Goodwill

As a result of the reclassification of our shipping solutions operations from the Small & Medium Business Solutions segment group to the Digital Commerce Solutions segment, we reallocated goodwill on a relative fair value basis and performed the required goodwill impairment test during the first quarter of 2014. Based on the results of the impairment tests, we determined that the estimated fair values of the affected reporting units exceeded the carrying values.

The changes in the carrying value of goodwill for the six months ended June 30, 2014 were as follows:

	Gross value before accumulated impairment (1)	Accumulated impairment	December 31, 2013	**Other (2)**	**June 30, 2014**
North America Mailing	$ 326,665	$ —	$ 326,665	**$ (966)**	**$ 325,699**
International Mailing	182,261	—	182,261	**(301)**	**181,960**
Small & Medium Business Solutions	508,926	—	508,926	**(1,267)**	**507,659**
Production Mail	118,060	—	118,060	**382**	**118,442**
Presort Services	195,140	—	195,140	**—**	**195,140**
Enterprise Business Solutions	313,200	—	313,200	**382**	**313,582**
Digital Commerce Solutions	903,392	—	903,392	**3,752**	**907,144**
Discontinued operations	9,353	—	9,353	**(9,353)**	**—**
Balance at June 30, 2014	$ 1,734,871	$ —	$ 1,734,871	**$ (6,486)**	**$ 1,728,385**

(1) Includes the reallocation of certain goodwill from the Small & Medium Business Solutions segment group to the Digital Commerce Solutions segment and discontinued operations.
(2) Primarily represents the impact of foreign currency translation and the sale of DIS.

7. Fair Value Measurements and Derivative Instruments

We measure certain financial assets and liabilities at fair value on a recurring basis. Fair value is a market-based measure considered from the perspective of a market participant rather than an entity-specific measure. An entity is required to classify certain assets and liabilities measured at fair value based on the following fair value hierarchy that prioritizes the inputs used to measure fair value:

Level 1 – Unadjusted quoted prices in active markets for identical assets and liabilities.

Level 2 – Quoted prices for identical assets and liabilities in markets that are not active, quoted prices for similar assets and liabilities in active markets or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets or liabilities.

Level 3 – Unobservable inputs that are supported by little or no market activity, may be derived from internally developed methodologies based on management's best estimate of fair value and that are significant to the fair value of the asset or liability.

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

The following tables show, by level within the fair value hierarchy, our financial assets and liabilities that are accounted for at fair value on a recurring basis at June 30, 2014 and December 31, 2013. Financial assets and liabilities are classified in their entirety based on the lowest level of input that is significant to the fair value measurement. Our assessment of the significance of a particular input to the fair value measurement requires judgment and may affect its placement within the fair value hierarchy.

	June 30, 2014			
	Level 1	**Level 2**	**Level 3**	**Total**
Assets:				
Investment securities				
Money market funds / commercial paper	**$ 299,474**	**$ 201,606**	**$ —**	**$ 501,080**
Equity securities	**—**	**27,587**	**—**	**27,587**
Commingled fixed income securities	**—**	**25,268**	**—**	**25,268**
Debt securities - U.S. and foreign governments, agencies and municipalities	**109,850**	**19,141**	**—**	**128,991**
Debt securities - corporate	**—**	**60,555**	**—**	**60,555**
Mortgage-backed / asset-backed securities	**—**	**148,339**	**—**	**148,339**
Derivatives				
Foreign exchange contracts	**—**	**932**	**—**	**932**
Total assets	**$ 409,324**	**$ 483,428**	**$ —**	**$ 892,752**
Liabilities:				
Derivatives				
Foreign exchange contracts	**$ —**	**$ (3,509)**	**$ —**	**$ (3,509)**
Total liabilities	**$ —**	**$ (3,509)**	**$ —**	**$ (3,509)**

	December 31, 2013			
	Level 1	Level 2	Level 3	Total
Assets:				
Investment securities				
Money market funds / commercial paper	$ 403,706	$ 224,440	$ —	$ 628,146
Equity securities	—	26,536	—	26,536
Commingled fixed income securities	—	24,695	—	24,695
Debt securities - U.S. and foreign governments, agencies and municipalities	122,783	17,653	—	140,436
Debt securities - corporate	—	38,264	—	38,264
Mortgage-backed / asset-backed securities	—	164,598	—	164,598
Derivatives				
Foreign exchange contracts	—	1,358	—	1,358
Total assets	$ 526,489	$ 497,544	$ —	$ 1,024,033
Liabilities:				
Investment securities				
Mortgage-backed securities	$ —	$ (4,445)	$ —	$ (4,445)
Derivatives				
Foreign exchange contracts	—	(3,009)	—	(3,009)
Total liabilities	$ —	$ (7,454)	$ —	$ (7,454)

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

Investment Securities

The valuation of investment securities is based on the market approach using inputs that are observable, or can be corroborated by observable data, in an active marketplace. The following information relates to our classification into the fair value hierarchy:

- *Money Market Funds / Commercial Paper:* Money market funds typically invest in highly liquid and low-risk securities, including government securities, certificates of deposit and commercial paper. Money market funds are principally used for overnight deposits and are classified as Level 1 when unadjusted quoted prices in active markets are available and as Level 2 when they are not actively traded on an exchange. Direct investments in commercial paper are not listed on an exchange in an active market and are classified as Level 2.
- *Equity Securities:* Equity securities are comprised of mutual funds investing in U.S. and foreign common stock. These mutual funds are classified as Level 2 as they are not separately listed on an exchange.
- *Commingled Fixed Income Securities:* Mutual funds that invest in a variety of fixed income securities including securities of the U.S. government and its agencies, corporate debt, mortgage-backed securities and asset-backed securities. The value of the funds is based on the market value of the underlying investments owned by each fund, minus its liabilities, divided by the number of shares outstanding, as reported by the fund manager. These commingled funds are not listed on an exchange in an active market and are classified as Level 2.
- *Debt Securities – U.S. and Foreign Governments, Agencies and Municipalities:* Debt securities are classified as Level 1 where active, high volume trades for identical securities exist. Valuation adjustments are not applied to these securities. Debt securities valued using quoted market prices for similar securities or benchmarking model derived prices to quoted market prices and trade data for identical or comparable securities are classified as Level 2.
- *Debt Securities – Corporate:* Corporate debt securities are valued using recently executed transactions, market price quotations where observable, or bond spreads. The spread data used are for the same maturity as the security. These securities are classified as Level 2.
- *Mortgage-Backed Securities (MBS) / Asset-Backed Securities (ABS):* These securities are valued based on external pricing indices. When external index pricing is not observable, MBS and ABS are valued based on external price/spread data. These securities are classified as Level 2.

Investment securities include investments held by The Pitney Bowes Bank (the Bank), an indirect wholly owned subsidiary whose primary business is to provide financing solutions to clients that rent or lease postage meters. The Bank's assets and liabilities consist primarily of cash, finance receivables, short and long-term investments and deposit accounts.

The Bank's investment securities are classified as available-for-sale and recorded at fair value in the unaudited Condensed Consolidated Balance Sheets as cash and cash equivalents, short-term investments and other assets depending on the type of investment and maturity. Unrealized holding gains and losses are recorded, net of tax, in accumulated other comprehensive income (AOCI).

Available-for-sale securities at June 30, 2014 and December 31, 2013 consisted of the following:

	June 30, 2014			
	Amortized cost	Gross unrealized gains	Gross unrealized losses	Estimated fair value
Debt securities - U.S. and foreign governments, agencies and municipalities	$ 102,854	$ 1,986	$ (878)	$ 103,962
Debt securities - corporate	58,914	1,771	(130)	60,555
Mortgage-backed / asset-backed securities	147,290	2,363	(1,314)	148,339
Total	$ 309,058	$ 6,120	$ (2,322)	$ 312,856

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

	December 31, 2013			
	Amortized cost	Gross unrealized gains	Gross unrealized losses	Estimated fair value
Debt securities - U.S. and foreign governments, agencies and municipalities	$ 121,803	$ 999	$ (3,372)	$ 119,430
Debt securities - corporate	37,901	935	(572)	38,264
Mortgage-backed / asset-backed securities	165,664	1,570	(2,636)	164,598
Total	$ 325,368	$ 3,504	$ (6,580)	$ 322,292

Scheduled maturities of available-for-sale securities at June 30, 2014 were as follows:

	Amortized cost	**Estimated fair value**
Within 1 year	$ 23,296	$ 23,356
After 1 year through 5 years	47,382	48,261
After 5 years through 10 years	85,913	87,204
After 10 years	152,467	154,035
Total	$ 309,058	$ 312,856

We have not experienced any significant write-offs in our investment portfolio. The majority of our MBS are either guaranteed or supported by the U.S. government. We have no investments in inactive markets that would warrant a possible change in our pricing methods or classification within the fair value hierarchy. Further, we have no investments in auction rate securities.

Derivative Instruments

In the normal course of business, we are exposed to the impact of interest rate changes and foreign currency fluctuations. We limit these risks by following established risk management policies and procedures, including the use of derivatives. We use derivatives to manage the related cost of debt and to limit the effects of foreign exchange rate fluctuations on financial results. We do not use derivatives for trading or speculative purposes. We record our derivative instruments at fair value, and the accounting for changes in the fair value of the derivatives depends on the intended use of the derivative, the resulting designation, and the effectiveness of the instrument in offsetting the risk exposure it is designed to hedge.

As required by the fair value measurements guidance, we have incorporated counterparty credit risk and our credit risk into the fair value measurement of our derivative assets and liabilities, respectively. We derive credit risk from observable data related to credit default swaps. We have not seen a material change in the creditworthiness of those banks acting as derivative counterparties.

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

The fair value of derivative instruments at June 30, 2014 and December 31, 2013 was as follows:

Designation of Derivatives	Balance Sheet Location	June 30, 2014	December 31, 2013
Derivatives designated as hedging instruments	**Other current assets and prepayments:**		
	Foreign exchange contracts	**$ 603**	$ 546
	Accounts payable and accrued liabilities:		
	Foreign exchange contracts	**(303)**	(526)
Derivatives not designated as hedging instruments	**Other current assets and prepayments:**		
	Foreign exchange contracts	**329**	812
	Accounts payable and accrued liabilities:		
	Foreign exchange contracts	**(3,206)**	(2,483)
	Total derivative assets	**$ 932**	$ 1,358
	Total derivative liabilities	**(3,509)**	(3,009)
	Total net derivative liabilities	**$ (2,577)**	$ (1,651)

The valuation of foreign exchange derivatives is based on the market approach using observable market inputs, such as forward rates.

Interest Rate Swaps

Derivatives designated as fair value hedges include interest rate swaps related to fixed rate debt. Changes in the fair value of both the derivative and item being hedged are recognized in earnings. There were no interest rate swaps in effect during 2014. The following represents the results of fair value hedging relationships for the three and six months ended June 30, 2013:

		Derivative Gain (Loss) Recognized in Earnings		Hedged Item Expense Recognized in Earnings	
Derivative Instrument	**Location of Gain (Loss)**	Three Months Ended June 30, 2013	Six Months Ended June 30, 2013	Three Months Ended June 30, 2013	Six Months Ended June 30, 2013
Interest rate swaps	Interest expense	$ 774	$ 2,768	$ (2,742)	$ (8,227)

Foreign Exchange Contracts

We enter into foreign currency exchange contracts to mitigate the currency risk associated with the anticipated purchase of inventory between affiliates and from third parties. These contracts are designated as cash flow hedges. The effective portion of the gain or loss on cash flow hedges is included in AOCI in the period that the change in fair value occurs and is reclassified to earnings in the period that the hedged item is recorded in earnings. At June 30, 2014 and December 31, 2013, we had outstanding contracts associated with these anticipated transactions with a notional amount of $26 million. All outstanding contracts at June 30, 2014 mature within 12 months.

The amounts included in AOCI at June 30, 2014 will be recognized in earnings within the next 12 months. No amount of ineffectiveness was recorded in earnings for these designated cash flow hedges.

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

The following represents the results of cash flow hedging relationships for the three and six months ended June 30, 2014 and 2013:

	Three Months Ended June 30,				
	Derivative Gain (Loss) Recognized in AOCI (Effective Portion)			Gain (Loss) Reclassified from AOCI to Earnings (Effective Portion)	
Derivative Instrument	**2014**	2013	**Location of Gain (Loss) (Effective Portion)**	**2014**	2013
Foreign exchange contracts	$ **17**	$ 170	Revenue	$ **(346)**	$ (371)
			Cost of sales	**153**	286
				$ **(193)**	$ (85)

	Six Months Ended June 30,				
	Derivative Gain (Loss) Recognized in AOCI (Effective Portion)			Gain (Loss) Reclassified from AOCI to Earnings (Effective Portion)	
Derivative Instrument	**2014**	2013	**Location of Gain (Loss) (Effective Portion)**	**2014**	2013
Foreign exchange contracts	$ **(52)**	$ 800	Revenue	$ **(580)**	$ (753)
			Cost of sales	**352**	412
				$ **(228)**	$ (341)

We also enter into foreign exchange contracts to minimize the impact of exchange rate fluctuations on short-term intercompany loans and related interest that are denominated in a foreign currency. The revaluation of the intercompany loans and interest and the mark-to-market adjustment on the derivatives are both recorded in earnings. All outstanding contracts at June 30, 2014 mature by the end of the year.

The following represents the results of our non-designated derivative instruments for the three and six months ended June 30, 2014 and 2013:

		Derivative Gain (Loss) Recognized in Earnings			
		Three Months Ended June 30,		Six Months Ended June 30,	
Derivatives Instrument	**Location of Derivative Gain (Loss)**	**2014**	2013	**2014**	2013
Foreign exchange contracts	Selling, general and administrative expense	$ **(2,622)**	$ (1,644)	$ **(3,304)**	$ (5,995)

Credit-Risk-Related Contingent Features

Certain derivative instruments contain credit-risk-related contingent features that would require us to post collateral based on a combination of our long-term senior unsecured debt ratings and the net fair value of our derivatives. At June 30, 2014, we were not required to post any collateral. The maximum amount of collateral that we would have been required to post at June 30, 2014, had the credit-risk-related contingent features been triggered, was $3 million.

Fair Value of Financial Instruments

Our financial instruments include cash and cash equivalents, investment securities, accounts receivable, loan receivables, derivative instruments, accounts payable and debt. The carrying value for cash and cash equivalents, accounts receivable, loans receivable, and accounts payable approximate fair value because of the short maturity of these instruments. The fair value of our debt is estimated based on recently executed transactions and market price quotations. These inputs are classified as Level 2 in the fair value hierarchy. The carrying value and estimated fair value of our debt at June 30, 2014 and December 31, 2013 was as follows:

	June 30, 2014	December 31, 2013
Carrying value	$ **3,239,722**	$ 3,346,295
Fair value	$ **3,475,702**	$ 3,539,022

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

8. Restructuring Charges

Activity in our restructuring reserves for the six months ended June 30, 2014 was as follows:

	Severance and benefits costs	Pension and Retiree Medical	Other exit costs	Total
Balance at January 1, 2014	$ 58,558	$ —	$ 8,014	$ 66,572
Expenses, net	**11,760**	**3,372**	**3,008**	**18,140**
Cash payments	**(26,071)**	**(3,372)**	**(4,087)**	**(33,530)**
Balance at June 30, 2014	**$ 44,247**	**$ —**	**$ 6,935**	**$ 51,182**

The majority of the remaining restructuring reserves are expected to be paid over the next 12-24 months. Due to certain international labor laws and long-term lease agreements, some payments will extend beyond 24 months. We expect to fund these payments from cash flows from operations.

9. Debt

Debt consisted of the following:

		June 30, 2014	December 31, 2013
Term loans		**$ 130,000**	$ 230,000
5.0%	notes due 2015	**274,879**	274,879
4.75%	notes due 2016	**370,914**	370,914
5.75%	notes due 2017	**385,109**	500,000
5.60%	notes due 2018	**250,000**	250,000
4.75%	notes due 2018	**350,000**	350,000
6.25%	notes due 2019	**300,000**	300,000
5.25%	notes due 2022	**110,000**	110,000
4.625%	notes due 2024	**500,000**	—
5.25%	notes due 2037	**115,041**	500,000
6.70%	notes due 2043	**425,000**	425,000
Other		**28,779**	35,502
Total long-term debt		**3,239,722**	3,346,295
Current portion		**274,879**	—
Long-term debt		**$ 2,964,843**	$ 3,346,295

During the first quarter of 2014, we completed a cash tender offer (the Tender Offer) for a portion of the 5.75% Notes due 2017 and the 5.25% Notes due 2037 (the Subject Notes). Holders who validly tendered their notes received the principal amount of the notes tendered, all accrued and unpaid interest and a premium amount. An aggregate $500 million of the Subject Notes were tendered. We incurred expenses of $62 million, consisting of the call premium, the write-off of unamortized costs and bank transaction fees. These expenses are included in other expense in the unaudited Condensed Consolidated Statements of Income (Loss).

During the first quarter of 2014, we issued $500 million of 4.625% fixed rate 10-year notes. Interest is payable on March 15 and September 15 of each year, commencing September 15, 2014. The notes mature in March 2024, but may be redeemed, at any time, in whole or in part, at our option. If the notes are redeemed prior to December 15, 2023, the redemption price will be equal to the sum of 100% of the principal amount, accrued and unpaid interest and a make-whole payment. Net proceeds from the issuance of the notes were $493 million. The net proceeds were used to fund the Tender Offer.

During the second quarter of 2014, we repaid $100 million of the outstanding term loans.

Other consists of the unamortized net proceeds received from the unwinding of interest rate swaps, debt discounts and premiums and the mark-to-market adjustment of interest rate swaps, if applicable.

There were no commercial paper borrowings through June 30, 2014.

10. Commitments and Contingencies

In the ordinary course of business, we are routinely defendants in, or party to a number of pending and threatened legal actions. These may involve litigation by or against us relating to, among other things, contractual rights under vendor, insurance or other contracts; intellectual property or patent rights; equipment, service, payment or other disputes with customers; or disputes with employees. Some of these actions may be brought as a purported class action on behalf of a purported class of employees, customers or others. In management's opinion, the potential liability, if any, that may result from these actions, either individually or collectively, is not reasonably expected to have a material effect on our financial position, results of operations or cash flows. However, as litigation is inherently unpredictable, there can be no assurances in this regard.

In December 2013, we received a Civil Investigative Demand (CID) from the Department of Justice (DOJ) pursuant to the False Claims Act requesting documents and information relating to compliance with certain postal regulatory requirements in our Presort Services business. We had previously provided information to the DOJ in response to letter requests and continue to provide information in response to the CID and other requests from the DOJ. Given the current stage of this inquiry, we cannot provide an estimate of any possible losses or range of loss and we cannot yet predict the ultimate outcome of this matter or its impact, if any, on our business, financial condition or results of operations.

11. Noncontrolling Interests (Preferred Stockholders' Equity in Subsidiaries)

Pitney Bowes International Holdings, Inc. (PBIH), a subsidiary, has 300,000 shares, or $300 million, of outstanding perpetual voting preferred stock (the Preferred Stock) held by certain institutional investors. The holders of the Preferred Stock are entitled as a group to 25% of the combined voting power of all classes of capital stock of PBIH. All outstanding common stock of PBIH, representing the remaining 75% of the combined voting power of all classes of capital stock, is owned directly or indirectly by the company. The Preferred Stock is entitled to cumulative dividends at a rate of 6.125% through 2016 after which it becomes callable and, if it remains outstanding, will yield a dividend that increases by 50% every six months thereafter. No dividends were in arrears at June 30, 2014 or December 31, 2013. There was no change in the carrying value of noncontrolling interests during the period ended June 30, 2014 or the year ended December 31, 2013.

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

12. Stockholders' Equity

Changes in stockholders' equity for the six months ended June 30, 2014 and 2013 were as follows:

	Preferred stock	Preference stock	Common stock	Additional paid-in capital	Retained earnings	Accumulated other comprehensive loss	Treasury stock	Total equity
Balance at January 1, 2014	$ 4	$ 591	$ 323,338	$ 196,977	$ 4,715,564	$ (574,556)	$ (4,456,742)	$ 205,176
Net income	—	—	—	—	**138,938**	—	—	**138,938**
Other comprehensive income	—	—	—	—	—	**15,205**	—	**15,205**
Cash dividends								
Common	—	—	—	—	**(75,974)**	—	—	**(75,974)**
Preference	—	—	—	—	**(22)**	—	—	**(22)**
Issuances of common stock	—	—	—	**(24,212)**	—	—	**22,189**	**(2,023)**
Conversions to common stock	**(3)**	**(28)**	—	**(656)**	—	—	**687**	—
Stock-based compensation expense	—	—	—	**7,976**	—	—	—	**7,976**
Purchase of subsidiary shares from noncontrolling interest	—	—	—	**(7,520)**	—	—	—	**(7,520)**
Balance at June 30, 2014	**$ 1**	**$ 563**	**$ 323,338**	**$ 172,565**	**$ 4,778,506**	**$ (559,351)**	**$ (4,433,866)**	**$ 281,756**

	Preferred stock	Preference stock	Common stock	Additional paid-in capital	Retained earnings	Accumulated other comprehensive loss	Treasury stock	Total equity
Balance at January 1, 2013	$ 4	$ 648	$ 323,338	$ 223,847	$ 4,744,802	$ (681,213)	$ (4,500,795)	$ 110,631
Retained earnings adjustment (see Note 15)	—	—	—	—	16,773	—	—	16,773
Adjusted balance at January 1, 2013	4	648	323,338	223,847	4,761,575	(681,213)	(4,500,795)	127,404
Net income	—	—	—	—	58,273	—	—	58,273
Other comprehensive loss	—	—	—	—	—	(42,310)	—	(42,310)
Cash dividends								
Common	—	—	—	—	(113,083)	—	—	(113,083)
Preference	—	—	—	—	(23)	—	—	(23)
Issuances of common stock	—	—	—	(31,532)	—	—	33,144	1,612
Conversions to common stock	—	(35)	—	(618)	—	—	653	—
Stock-based compensation expense	—	—	—	7,241	—	—	—	7,241
Balance at June 30, 2013	$ 4	$ 613	$ 323,338	$ 198,938	$ 4,706,742	$ (723,523)	$ (4,466,998)	$ 39,114

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

13. Accumulated Other Comprehensive Loss

Reclassifications out of accumulated other comprehensive loss for the three and six months ended June 30, 2014 and 2013 were as follows:

	Amount Reclassified from AOCI (a)			
	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	**2014**	2013
Losses on cash flow hedges				
Revenue	**$ (346)**	$ (371)	**$ (580)**	$ (753)
Cost of sales	**153**	286	**352**	412
Interest expense	**(507)**	(507)	**(1,014)**	(1,014)
Total before tax	**(700)**	(592)	**(1,242)**	(1,355)
Tax benefit	**269**	231	**479**	528
Net of tax	**$ (431)**	$ (361)	**$ (763)**	$ (827)
Unrealized (losses) gains on available for sale securities				
Interest income	**$ (505)**	$ 10	**$ (852)**	$ (2,602)
Tax benefit	**186**	(3)	**314**	963
Net of tax	**$ (319)**	$ 7	**$ (538)**	$ (1,639)
Pension and Postretirement Benefit Plans (b)				
Transition credit	**$ 3**	$ 2	**$ 5**	$ 4
Prior service costs	**(27)**	(163)	**(54)**	(361)
Actuarial losses	**(9,869)**	(14,156)	**(19,627)**	(31,902)
Total before tax	**(9,893)**	(14,317)	**(19,676)**	(32,259)
Tax benefit	**3,613**	4,926	**7,254**	11,266
Net of tax	**$ (6,280)**	$ (9,391)	**$ (12,422)**	$ (20,993)

(a) Amounts in parentheses indicate debits (reductions) to income.
(b) These items are included in the computation of net periodic costs of defined benefit pension plans and nonpension postretirement benefit plans (see Note 14 for additional details).

Changes in accumulated other comprehensive loss for the six months ended June 30, 2014 and 2013 were as follows:

	Gains (losses) on cash flow hedges	Unrealized gains (losses) on available for sale securities	Defined benefit pension plans and nonpension postretirement benefit plans	Foreign currency items	Total
Balance at January 1, 2014	$ (6,380)	$ (1,769)	$ (601,421)	$ 35,014	$ (574,556)
Other comprehensive income (loss) before reclassifications (a)	**27**	**3,657**	**—**	**(2,202)**	**1,482**
Amounts reclassified from accumulated other comprehensive income (a), (b)	**763**	**538**	**12,422**	**—**	**13,723**
Net current period other comprehensive income (loss)	**790**	**4,195**	**12,422**	**(2,202)**	**15,205**
Balance at June 30, 2014	**$ (5,590)**	**$ 2,426**	**$ (588,999)**	**$ 32,812**	**$ (559,351)**

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

	Gains (losses) on cash flow hedges	Unrealized gains (losses) on available for sale securities	Defined benefit pension plans and nonpension postretirement benefit plans	Foreign currency items	Total
Balance at January 1, 2013	$ (7,777)	$ 4,513	$ (759,199)	$ 81,250	$ (681,213)
Other comprehensive income (loss) before reclassifications (a)	73	(6,084)	—	(62,317)	(68,328)
Amounts reclassified from accumulated other comprehensive income (a), (b)	827	1,639	20,993	2,559	26,018
Net current period other comprehensive income (loss)	900	(4,445)	20,993	(59,758)	(42,310)
Balance at June 30, 2013	$ (6,877)	$ 68	$ (738,206)	$ 21,492	$ (723,523)

(a) Amounts are net of tax. Amounts in parentheses indicate debits to AOCI.
(b) See table above for additional details of these reclassifications.

14. Pensions and Other Benefit Programs

Defined Benefit Pension Plans

The components of net periodic benefit cost for defined benefit pension plans were as follows:

	Three Months Ended June 30,			
	United States		Foreign	
	2014	2013	**2014**	2013
Service cost	**$ 2,023**	$ 3,494	**$ 913**	$ 2,139
Interest cost	**19,416**	18,534	**7,276**	11,627
Expected return on plan assets	**(25,956)**	(27,041)	**(9,980)**	(13,886)
Amortization of transition credit	**—**	—	**(3)**	(2)
Amortization of prior service cost (credit)	**2**	94	**(15)**	28
Amortization of net actuarial loss	**6,264**	7,507	**2,103**	4,290
Settlement	**—**	1,416	**—**	—
Special termination benefits	**—**	548	**—**	—
Net periodic benefit cost	**$ 1,749**	$ 4,552	**$ 294**	$ 4,196

	Six Months Ended June 30,			
	United States		Foreign	
	2014	2013	**2014**	2013
Service cost	**$ 4,438**	$ 7,293	**$ 1,821**	$ 4,312
Interest cost	**38,832**	36,905	**14,445**	23,376
Expected return on plan assets	**(51,912)**	(54,127)	**(19,805)**	(27,921)
Amortization of transition credit	**—**	—	**(5)**	(4)
Amortization of prior service cost (credit)	**4**	223	**(30)**	56
Amortization of net actuarial loss	**12,424**	18,544	**4,179**	8,638
Settlement	**—**	1,416	**—**	—
Special termination benefits	**—**	548	**—**	—
Curtailment	**—**	814	**—**	—
Net periodic benefit cost	**$ 3,786**	$ 11,616	**$ 605**	$ 8,457

Through June 30, 2014, we contributed $14 million to both our U.S. and foreign pension plans and through June 30, 2013, we contributed $7 million to both our U.S. and foreign pension plans.

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

Nonpension Postretirement Benefit Plans

The components of net periodic benefit cost for nonpension postretirement benefit plans were as follows:

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	**2014**	2013
Service cost	**$ 697**	$ 1,014	**$ 1,425**	$ 2,031
Interest cost	**2,480**	2,510	**4,942**	5,024
Amortization of prior service cost	**40**	41	**80**	82
Amortization of net actuarial loss	**1,502**	2,359	**3,024**	4,720
Net periodic benefit cost	**$ 4,719**	$ 5,924	**$ 9,471**	$ 11,857

Contributions for benefit payments for nonpension postretirement benefit plans were $12 million and $16 million for the six months ended June 30, 2014 and 2013, respectively.

15. Income Taxes

The effective tax rate for the three months ended June 30, 2014 and 2013 was 33.5% and 22.3%, respectively, and the effective tax rate for the six months ended June 30, 2014 and 2013 was 28.2% and 22.0%, respectively. The effective tax rate for the six months ended June 30, 2014 includes a benefit of $6 million from the resolution of tax examinations and an incremental tax benefit associated with the early extinguishment of debt. The effective tax rate for the three and six months ended June 30, 2013 includes tax benefits of $7 million related to one-time tax planning initiatives and $4 million from the adjustment of non-U.S. tax accounts. The effective tax rate for the six months ended June 30, 2013 also includes a benefit of $4 million from the retroactive effect of 2013 U.S. tax legislation.

During 2014, we determined that certain pre-2009 tax deductions associated with software development expenditures had not been deducted on our tax returns, the expenditures could be claimed on our current year return and our deferred tax liability was overstated. We assessed the materiality of this item on previously issued financial statements and concluded that it was not material to any annual or interim period. However, due to the impact of this error on the current year consolidated financial statements, the accompanying unaudited Condensed Consolidated Balance Sheet has been revised for the earliest period presented to increase opening retained earnings by $17 million (see Note 12) and decrease our tax liabilities.

As is the case with other large corporations, our tax returns are examined each year by tax authorities in the U.S., other countries and local jurisdictions in which we have operations. Except for issues arising out of certain partnership investments, the IRS examinations of tax years prior to 2009 are closed to audit. Other than the pending application of legal principles to specific issues arising in earlier years, only post-2007 Canadian tax years are subject to examination. Other significant tax filings subject to examination include various post-2004 U.S. state and local, post-2007 German, and post-2011 French and U.K. tax filings. We have other less significant tax filings currently under examination or subject to examination.

In August 2012, the United States Court of Appeals for the Third Circuit overturned a prior Tax Court decision and ruled in favor of the IRS and adverse to the Historic Boardwalk Hall LLC, a partnership in which we had made an investment in the year 2000. In January 2014, the Tax Court entered an order to implement rulings of the Third Circuit. Under the terms of the partnership agreement, we are indemnified against any payments we may be required to make. However, the potential for a difference in the timing of payments which may be due to taxing authorities, and the timing of receipts due to us under the partnership agreement, may cause fluctuations in our cash flows in future periods. Further, if we do not recover under the indemnification provisions of the partnership agreement, the amount of tax and interest due as a result of this matter could be as much as $100 million.

16. Earnings per Share

The calculations of basic and diluted earnings per share are presented below:

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	**2014**	2013
Numerator:				
Amounts attributable to common stockholders:				
Net income from continuing operations	**$ 87,548**	$ 80,021	**$ 129,420**	$ 139,497
Income (loss) from discontinued operations	**6,717**	(89,254)	**9,518**	(81,224)
Net income (loss) - Pitney Bowes Inc. (numerator for diluted EPS)	**94,265**	(9,233)	**138,938**	58,273
Less: Preference stock dividend	**(11)**	(13)	**(22)**	(23)
Income (loss) attributable to common stockholders (numerator for basic EPS)	**$ 94,254**	$ (9,246)	**$ 138,916**	$ 58,250
Denominator (in thousands):				
Weighted-average shares used in basic EPS	**202,662**	201,567	**202,480**	201,342
Effect of dilutive shares:				
Preferred stock	**1**	2	**1**	2
Preference stock	**344**	387	**348**	390
Stock plans	**1,463**	847	**1,272**	646
Weighted-average shares used in diluted EPS	**204,470**	202,803	**204,101**	202,380
Basic earnings per share:				
Continuing operations	**$ 0.43**	$ 0.40	**$ 0.64**	$ 0.69
Discontinued operations	**0.03**	(0.44)	**0.05**	(0.40)
Net income (loss)	**$ 0.47**	$ (0.05)	**$ 0.69**	$ 0.29
Diluted earnings per share:				
Continuing operations	**$ 0.43**	$ 0.39	**$ 0.63**	$ 0.69
Discontinued operations	**0.03**	(0.44)	**0.05**	(0.40)
Net income (loss)	**$ 0.46**	$ (0.05)	**$ 0.68**	$ 0.29
Anti-dilutive shares not used in calculating diluted weighted-average shares (in thousands):	**6,062**	12,673	**7,943**	12,881

Item 2: Management's Discussion and Analysis of Financial Condition and Results of Operations

Forward-Looking Statements

This Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A) contains statements that are forward-looking. We want to caution readers that any forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended (the Securities Act) and Section 21E of the Securities Exchange Act of 1934, as amended (the Exchange Act) in this Form 10-Q may change based on various factors. These forward-looking statements are based on current expectations and assumptions that are subject to risks and uncertainties and actual results could differ materially. Words such as "estimate", "target", "project", "plan", "believe", "expect", "anticipate", "intend", and similar expressions may identify such forward-looking statements. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. Factors which could cause future financial performance to differ materially from the expectations as expressed in any forward-looking statement made by or on our behalf include, without limitation:

- declining physical mail volumes
- mailers' utilization of alternative means of communication or competitors' products
- access to capital at a reasonable cost to continue to fund various discretionary priorities, including business investments, acquisitions and dividend payments
- timely development and acceptance of new products and services
- successful entry into new markets
- success in gaining product approval in new markets where regulatory approval is required
- changes in postal or banking regulations
- interrupted use of key information systems
- our ability to successfully implement a new Enterprise Resource Planning (ERP) system and fully realize the related savings and efficiencies
- third party suppliers' ability to provide product components, assemblies or inventories
- our success at managing the relationships with our outsource providers, including the costs of outsourcing functions and operations not central to our business
- changes in privacy laws
- intellectual property infringement claims
- regulatory approvals and satisfaction of other conditions to consummate and integrate any acquisitions
- negative developments in economic conditions, including adverse impacts on customer demand
- our success at managing customer credit risk
- significant changes in pension, health care and retiree medical costs
- changes in interest rates, foreign currency fluctuations or credit ratings
- income tax adjustments or other regulatory levies for prior audit years and changes in tax laws, rulings or regulations
- impact on mail volume resulting from concerns over the use of the mail for transmitting harmful biological agents
- changes in international or national political conditions, including any terrorist attacks
- acts of nature

The following discussion and analysis of our financial condition and results of operations should be read in conjunction with our condensed consolidated financial statements contained in this report and our Annual Report to Stockholders on Form 10-K for the year ended December 31, 2013 (2013 Annual Report). All table amounts are shown in thousands of dollars, unless otherwise noted.

Overview

Second Quarter 2014 Results

For the second quarter of 2014, revenue increased 1% to $958 million compared to $951 million in the second quarter of 2013. Business services revenue increased 28% due to continued growth from our cross-border parcel delivery solutions and software revenue increased 9% due to growth in licensing revenue. Supplies revenue increased 7% primarily due to higher sales in the mailing business driven by favorable pricing and moderating declines in meter populations and in Production Mail due to the growing base of installed production print equipment. Offsetting these increases was a 15% decrease in equipment sales, driven primarily by strong prior year sales of large inserting and production print equipment, and a decline in mailing equipment sales in North America due to the initial transition of certain accounts during the early part of the quarter as we accelerated the implementation of our go-to-market channel shift strategy. Rentals revenue decreased 5% primarily due to lower installed meters in North America and financing revenue decreased 5% primarily due to a declining finance receivable portfolio.

Income from continuing operations increased to $92 million in the second quarter of 2014 compared to $85 million in the second quarter of 2013 primarily due to the increase in revenue and lower selling, general and administrative expenses, restructuring charges and interest, partially offset by a higher effective tax rate due to the favorable resolution of outstanding tax issues in the prior year. Earnings per diluted share from continuing operations were $0.43 for the second quarter of 2014 and $0.39 for the second quarter of 2013.

On April 15, 2014, Pitney Bowes of Canada Ltd. (PB Canada) completed the sale of its Document Imaging Solutions (DIS) business, which consisted of hardware (copiers and printers), document management software solutions and the related lease portfolio to Konica Minolta Business Solutions (Canada) Ltd. (Konica Minolta) and a business equipment leasing services provider in two separate transactions. The operating results for DIS, originally reported in the North America Mailing segment, have been classified as discontinued operations for all periods presented. PB Canada and Konica Minolta also entered into a strategic alliance whereby Konica Minolta will represent PB Canada's mailing business in certain territories in Canada.

Outlook

We continue to focus on three critical areas: stabilizing the mailing business, achieving operational excellence and driving growth in our Digital Commerce Solutions segment.

Within the Small & Medium Business Solutions group, we expect revenue and profit growth to continue to be challenged by the decline in physical mail volumes. However, we anticipate revenue and profit trends will show continued improvement in 2014, due in part to the implementation of the "go-to-market" strategy in North America and Europe. Our go-to-market strategy provides our clients broader access to products, services and solutions through direct sales, distributors and inside sales channels, including web-based and phone sales. In addition, certain postal agencies have implemented discounts for postage meter users, which has enhanced the value proposition of meter usage and helped further stabilize recurring stream revenues. Within our international mailing markets, our meter population continues to decline at a slower rate than the overall market, resulting in continued improvement in recurring revenue trends.

Within the Enterprise Business Solutions group, we expect demand for our production mail inserter and sortation equipment and high-speed production print equipment to continue. Within our Presort Services segment, we expect increasing revenue due to workshare improvements and new sales opportunities.

In our Digital Commerce Solutions segment, we anticipate growth to be driven by continued demand for our ecommerce cross-border parcel management solutions, and our location intelligence and customer engagement software solutions.

During the first quarter of 2014, we began work on the initial phases of a new global ERP system. The implementation of the ERP system will occur in stages and is anticipated to be a multi-year process. We will make a significant investment and incur incremental expenses over the course of the implementation of this system. In 2014, we anticipate these expenses could approximate $0.10 per diluted share. Through June 30, 2014, we have incurred incremental expenses of $9 million, or $0.03 per diluted share. The ERP system is expected to provide operating cost savings through the elimination of redundant systems and strategic efficiencies through the use of a standardized, integrated system.

Our growth initiatives continue to focus on leveraging our expertise in physical communications with our expanding capabilities in digital and hybrid communications and developing products, software, services and solutions that help our clients grow their businesses by more effectively communicating with their customers.

RESULTS OF OPERATIONS

Revenue by source and the related cost of revenue are shown in the following tables:

	Revenue					
	Three Months Ended June 30,			Six Months Ended June 30,		
	2014	2013	% change	**2014**	2013	% change
Equipment sales	**$ 191,518**	$ 225,224	(15)%	**$ 380,574**	$ 421,991	(10)%
Supplies	**76,284**	71,275	7 %	**155,801**	144,493	8 %
Software	**109,065**	100,482	9 %	**200,620**	187,494	7 %
Rentals	**122,443**	129,404	(5)%	**246,022**	258,518	(5)%
Financing	**107,644**	112,820	(5)%	**217,694**	226,707	(4)%
Support services	**158,190**	160,303	(1)%	**316,442**	322,892	(2)%
Business services	**193,306**	151,154	28 %	**378,794**	297,930	27 %
Total revenue	**$ 958,450**	$ 950,662	1 %	**$ 1,895,947**	$ 1,860,025	2 %

	Cost of Revenue							
	Three Months Ended June 30,				Six Months Ended June 30,			
			Percentage of Revenue				Percentage of Revenue	
	2014	2013	**2014**	2013	**2014**	2013	**2014**	2013
Cost of equipment sales	**$ 88,818**	$ 112,079	**46.4%**	49.8%	**$ 171,352**	$ 206,622	**45.0%**	49.0%
Cost of supplies	**23,505**	22,246	**30.8%**	31.2%	**47,659**	45,092	**30.6%**	31.2%
Cost of software	**33,484**	25,604	**30.7%**	25.5%	**63,648**	50,395	**31.7%**	26.9%
Cost of rentals	**25,193**	25,114	**20.6%**	19.4%	**50,637**	51,512	**20.6%**	19.9%
Financing interest expense	**20,413**	18,951	**19.0%**	16.8%	**40,066**	37,970	**18.4%**	16.7%
Cost of support services	**96,722**	99,337	**61.1%**	62.0%	**195,703**	201,866	**61.8%**	62.5%
Cost of business services	**135,024**	108,168	**69.8%**	71.6%	**263,960**	210,523	**69.7%**	70.7%
Total cost of revenue	**$ 423,159**	$ 411,499	**44.2%**	43.3%	**$ 833,025**	$ 803,980	**43.9%**	43.2%

Equipment sales

Equipment sales revenue decreased 15% in the quarter to $192 million and 10% in the year-to-date period to $381 million, compared to the same periods in 2013. These decreases were primarily driven by strong sales in 2013 of large inserting and production print equipment. Revenue from these transactions was $24 million in the prior year quarter and $28 million in the prior year-to-date period. The remaining decrease was due to lower mailing equipment sales in North America due to the initial transition of certain accounts in the early part of the quarter as we accelerated the implementation of our go-to-market channel shift strategy. Cost of equipment sales as a percentage of revenue for the quarter and year-to-date period decreased to 46.4% and 45.0%, respectively, compared to the prior year periods, primarily due to the decline in sales of production printers, which have a lower margin relative to other products.

Supplies

Supplies revenue increased 7% in the quarter to $76 million and 8% in the year-to-date period to $156 million, compared to the same periods in 2013. These increases were primarily due to targeted outreach to customers, favorable pricing, the growing base of installed production print equipment and the stabilization of meter population trends in our international markets. Cost of supplies as a percentage of revenue for the quarter and year-to-date periods decreased to 30.8% and 30.6%, respectively, compared to the prior year periods, primarily due to improved margins on supplies sales from favorable pricing and expense reductions resulting from the go-to-market strategy.

Software

Software revenue increased 9% in the quarter to $109 million and 7% in the year-to-date period to $201 million, compared to the same periods in 2013, primarily due to higher licensing revenue in North America and Asia-Pacific. Cost of software as a percentage of revenue for the quarter and year-to-date periods increased to 30.7% and 31.7%, respectively, compared to the prior year periods, primarily due to investments in the specialization of the software sales channel and higher production costs.

Rentals

Rentals revenue decreased 5% in the quarter to $122 million and 5% in the year-to-date period to $246 million, compared to the same periods in 2013, primarily due to a decline in the number of installed meters in North America. Cost of rentals as a percentage of revenue for the quarter and year-to-date periods increased over the prior year periods primarily due to a higher proportion of fixed costs as a percentage of revenue.

Financing

Financing revenue decreased 5% in the quarter to $108 million and 4% in the year-to-date period to $218 million, compared to the same periods in 2013, primarily due to a declining finance receivable portfolio. Financing interest expense as a percentage of revenue for the quarter and year-to-date periods increased to 19.0% and 18.4%, respectively, compared to the prior year periods, due to higher effective interest rates. In computing our financing interest expense, which represents our cost of borrowing associated with the generation of financing revenue, we assume a 10:1 leveraging ratio of debt to equity and apply our overall effective interest rate to the average outstanding finance receivables.

Support Services

Support services revenue decreased 1% in the quarter to $158 million and 2% in the year-to-date period to $316 million, compared to the same periods in 2013, primarily due to a decline in equipment maintenance revenue in North America resulting from fewer mailing machines in service. Cost of support services as a percentage of revenue for the quarter and year-to-date periods decreased to 61.1% and 61.8%, respectively, compared to the prior year periods primarily due to continued focus on expense reductions and productivity initiatives.

Business Services

Business services revenue increased 28% in the quarter to $193 million and 27% in the year-to-date period to $379 million, compared to the same periods in 2013. These increases were driven by revenue growth from our cross-border parcel delivery solutions, higher revenue in our Presort Services operations due to improved qualification for postal rate discounts and higher revenue from our direct marketing services due to new business development. Cost of business services as a percentage of revenue for the quarter and year-to-date periods decreased to 69.8% and 69.7%, respectively, compared to the prior year periods. The margin improvement is primarily due to the higher revenue from our cross-border parcel delivery solutions and improved operating leverage, which offset fixed costs and continued investments in ecommerce technology.

Selling, general and administrative (SG&A)

SG&A expense decreased 4% in the quarter to $338 million and 2% in the year-to-date period to $690 million, compared to the same periods in 2013. As a percentage of revenue, SG&A expense declined to 35.3% and 36.4% for the quarter and year-to-date periods, respectively, compared to 37.2% and 37.9%, for the prior year quarter and year-to-date periods, respectively. The decline in overall SG&A expense was driven primarily by lower employee-related costs of $16 million and $18 million in the quarter and year-to-date periods, respectively, as a result of our focus on operational excellence and the benefits of productivity initiatives, and lower depreciation and amortization expense of $5 million and $9 million in the quarter and year-to-date periods, respectively. These declines were partially offset by expenses of $4 million and $9 million in the quarter and year-to-date periods, respectively, related to the new ERP implementation.

Restructuring charges

In 2013, we initiated actions designed to enhance our responsiveness to changing market conditions, further streamline our business operations, reduce our cost structure and create long-term flexibility to invest in growth. We anticipate that these primarily cash related actions will result in restructuring charges in the range of $75 to $125 million, which will be recognized as specific initiatives are approved and implemented, and annualized pre-tax benefits of $100 to $125 million, net of investments. We expect to reach this benefit run rate by 2015. Through June 30, 2014, aggregate restructuring charges of $91 million have been recorded under this initiative.

Restructuring charges, net, for the three and six months ended June 30, 2014 were $8 million and $18 million, respectively, compared to $19 million for both the three and six months ended June 30, 2013. Also, see Note 8 to the unaudited Condensed Consolidated Financial Statements.

Other expense

Other expense of $62 million and $25 million for the six months ended June 30, 2014 and 2013, respectively, consists of the costs associated with the early redemption of debt. See Liquidity and Capital Resources - Financings and Capitalization for a detailed discussion.

Income taxes

See Note 15 to the unaudited Condensed Consolidated Financial Statements.

Discontinued operations

Discontinued operations includes the worldwide Management Services business (PBMS), International Mailing Services business (IMS) and Nordic furniture business, which were sold during 2013 and DIS, which was sold in April 2014. The operations of DIS exclude certain corporate and indirect business expenses, primarily service, sales and infrastructure support expenses, which were historically allocated to this business. The costs previously allocated to DIS and excluded from discontinued operations were $3 million for the six months ended June 30, 2014, and $4 million and $8 million for the three and six months ended June 30, 2013, respectively. In addition, in computing interest expense related to DIS, we assumed a 10:1 leverage ratio of debt to equity and applied the overall effective interest rate to the DIS average outstanding finance receivables. Also see Note 5 to the unaudited Condensed Consolidated Financial Statements.

Preferred stock dividends of subsidiaries attributable to noncontrolling interests

See Note 11 to the unaudited Condensed Consolidated Financial Statements.

Goodwill impairment

See Note 5 to the unaudited Condensed Consolidated Financial Statements.

Business segment results

During 2013, we sold certain businesses and realigned our segment reporting to reflect the clients we serve, the solutions we offer, and how we manage, review, analyze and measure our operations. Further, in the first quarter of 2014, we reclassified our shipping solutions operations from the Small & Medium Business Solutions segment group to the Digital Commerce Solutions segment and classified the DIS business, originally included in the North America Mailing segment, as discontinued operations. The prior year segment results in the tables below have been recast to exclude those businesses sold and to conform to our current segment presentation. The principal products and services of each of our reportable segments are as follows:

Small & Medium Business Solutions:

North America Mailing: Includes the revenue and related expenses from the sale, rental and financing of mailing equipment and supplies for small and medium size businesses to efficiently create mail and evidence postage in the U.S. and Canada.

International Mailing: Includes the revenue and related expenses from the sale, rental and financing of mailing equipment and supplies for small and medium size businesses to efficiently create mail and evidence postage in areas outside North America.

Enterprise Business Solutions:

Production Mail: Includes the worldwide revenue and related expenses from the sale of high-speed, high-volume inserting and sortation equipment and production printer systems and supplies to large enterprise clients to process inbound and outbound mail and related support and other professional services.

Presort Services: Includes revenue and related expenses from presort mail services for our large enterprise clients to qualify large mail volumes for postal worksharing discounts.

Digital Commerce Solutions:

Digital Commerce Solutions: Includes the worldwide revenue and related expenses from (i) the sale and support services of non-equipment-based mailing, customer engagement, geocoding and location intelligence software; (ii) shipping and cross-border ecommerce solutions; (iii) direct marketing services for targeted clients; and (iv) digital mail delivery service offering.

We determine segment earnings before interest and taxes (EBIT) by deducting from segment revenue the related costs and expenses attributable to the segment. Segment EBIT excludes interest, taxes, general corporate expenses, restructuring charges and other items, which are not allocated to a particular business segment. Management uses segment EBIT to measure profitability and performance at the segment level. Management believes segment EBIT provides an analysis of our operating performance and underlying trends of the businesses. Segment EBIT may not be indicative of our overall consolidated performance and therefore, should be read in conjunction with our consolidated results of operations. See Note 2 to the unaudited Condensed Consolidated Financial Statements for a reconciliation of segment EBIT to income from continuing operations before income taxes.

Revenue and EBIT for reportable segments is presented below.

	Revenue					
	Three Months Ended June 30,			Six Months Ended June 30,		
	2014	2013	% change	**2014**	2013	% change
North America Mailing	**$ 371,194**	$ 392,197	(5)%	**$ 752,221**	$ 781,033	(4)%
International Mailing	**153,260**	150,357	2 %	**306,528**	303,333	1 %
Small & Medium Business Solutions	**524,454**	542,554	(3)%	**1,058,749**	1,084,366	(2)%
Production Mail	**111,756**	134,422	(17)%	**216,972**	243,875	(11)%
Presort Services	**111,281**	106,961	4 %	**227,772**	217,861	5 %
Enterprise Business Solutions	**223,037**	241,383	(8)%	**444,744**	461,736	(4)%
Digital Commerce Solutions	**210,959**	166,725	27 %	**392,454**	313,923	25 %
Total	**$ 958,450**	$ 950,662	1 %	**$ 1,895,947**	$ 1,860,025	2 %

	EBIT					
	Three Months Ended June 30,			Six Months Ended June 30,		
	2014	2013	% change	**2014**	2013	% change
North America Mailing	**$ 156,781**	$ 157,518	— %	**$ 317,119**	$ 305,976	4 %
International Mailing	**26,449**	20,075	32 %	**51,268**	37,465	37 %
Small & Medium Business Solutions	**183,230**	177,593	3 %	**368,387**	343,441	7 %
Production Mail	**10,558**	15,787	(33)%	**18,295**	23,619	(23)%
Presort Services	**22,412**	21,246	5 %	**46,308**	44,734	4 %
Enterprise Business Solutions	**32,970**	37,033	(11)%	**64,603**	68,353	(5)%
Digital Commerce Solutions	**17,929**	15,363	17 %	**27,460**	15,084	82 %
Total	**$ 234,129**	$ 229,989	2 %	**$ 460,450**	$ 426,878	8 %

Small & Medium Business Solutions

Small & Medium Business Solutions revenue decreased 3% in the quarter to $524 million and 2% in the year-to-date period to $1,059 million, compared to the same periods in 2013. However, segment EBIT increased 3% in the quarter to $183 million and 7% in the year-to-date period to $368 million, compared to the same periods in 2013. Foreign currency translation had a less than 1% impact on revenue and EBIT for the quarter and year-to-date periods.

North America Mailing
Revenue for the North America Mailing segment decreased 5% in the quarter to $371 million and 4% in the year-to-date period to $752 million, compared to the prior year periods. Equipment sales decreased 9% in the quarter and 5% in the year-to-date period due to the initial transition of certain accounts in the early part of the quarter as we accelerated the implementation of our go-to-market channel shift strategy. Recurring revenues, comprised of supplies, rentals and financing revenue, declined 4% in the quarter and 3% in the year-to-date period, compared to the prior year periods. Within recurring revenues, rentals revenue declined 6% for the quarter and 5% for the year-to-date period, due to the continuing decline in the number of installed meters in service and financing revenue declined 6% for the quarter and 5% for the year-to-date period, due to a declining finance receivable portfolio. These declines were partially offset by an increase in supply sales of 7% in the quarter and 8% in the year-to-date period, due to sales efficiencies and favorable pricing.

EBIT for the quarter was relatively unchanged from the prior year quarter at $157 million, and increased 4% in the year-to-date period to $317 million, compared to the prior year period. EBIT margin for the quarter and year-to-date period improved to 42.2% compared to 40.2% in the prior year quarter and 39.2% in the prior year-to-date period primarily due to the benefits of our go-to-market strategy and ongoing cost reduction and cost control initiatives.

International Mailing
Revenue for the International Mailing segment increased 2% in the quarter to $153 million and 1% in the year-to-date period to $307 million, compared to the prior year periods. However, foreign currency translation had a 4% and 2% positive impact on revenue in the quarter and year-to-date period, respectively. Excluding the impacts of foreign currency translation, equipment sales declined 3% in the quarter and 2% in the year-to-date period primarily due to declines in France caused by slowing demand and increased competition. Rental revenue for the quarter and year-to-date periods, excluding the impacts of foreign currency translation, declined 5% and 6%, respectively, primarily due to lower rentals in France, also due to slowing demand and increased competition. EBIT increased 32% in the quarter to $26 million and 37% in the year-to-date period to $51 million, compared to the prior year periods, primarily due to ongoing cost reduction and cost control initiatives. Foreign currency translation had a 6% and 5% positive impact on EBIT for the quarter and year-to-date period, respectively.

Enterprise Business Solutions

Enterprise Business Solutions revenue decreased 8% in the quarter to $223 million and 4% in the year-to-date period to $445 million, compared to the prior year periods, and EBIT decreased 11% in the quarter to $33 million and 5% in the year-to-date period to $65 million, compared to the prior year periods. Foreign currency translation had a less than 1% impact on revenue and EBIT for the quarter and year-to-date periods.

Production Mail
Revenue for the Production Mail segment decreased 17% in the quarter to $112 million and 11% in the year-to-date period to $217 million, compared to the prior year periods, primarily due to a decline in equipment sales driven by strong sales in 2013 of large inserting and production print equipment. Revenue from these transactions was $24 million in the prior year quarter and $28 million in the prior year-to-date period. Slightly offsetting this decrease was higher supplies sales due to the growing base of installed production printers. EBIT decreased 33% in the quarter to $11 million and 23% in the year-to-date period to $18 million, compared to the prior year periods, primarily due to the decline in revenue.

Presort Services
Revenue for the Presort Services segment increased 4% in the quarter to $111 million and 5% in the year-to-date period to $228 million, compared to the prior year periods, primarily due to improved qualification for postal rate discounts. EBIT increased 5% in the quarter to $22 million and 4% in the year-to-date period to $46 million, compared to the prior year periods primarily due to the increase in revenue and improved operational productivity. EBIT for the year-to-date period includes costs associated with the consolidation of two processing facilities.

Digital Commerce Solutions

Digital Commerce Solutions
Revenue for the Digital Commerce Solutions segment increased 27% in the quarter to $211 million and 25% in the year-to-date period to $392 million, compared to the prior year periods, primarily due to higher revenue from our ecommerce cross-border parcel delivery solution due to increased demand, higher software licensing revenue, primarily due to the specialization of the software sales channel, and higher revenue from our direct marketing services due to new business development. EBIT increased 17% in the quarter to $18 million and 82% in the year-to-date period to $27 million, compared to the prior year periods, primarily due to the increase in revenue and improved operating leverage which offset fixed costs and continued investments in ecommerce technology.

LIQUIDITY AND CAPITAL RESOURCES

We believe that existing cash and investments, cash generated from operations and borrowing capacity under our commercial paper program are currently sufficient to support our cash needs, including discretionary uses such as capital investments, dividends and share repurchases. Cash and cash equivalents and short-term investments were $1,030 million at June 30, 2014 and $939 million at December 31, 2013.

Cash Flow Summary

Net cash provided by operating activities was $280 million for the six months ended June 30, 2014 compared to $279 million for the six months ended June 30, 2013. Cash flow from operations through June 30, 2014 benefited from lower tax payments and improvements in working capital partially offset by higher cash payments related to debt extinguishment and restructuring. The improvement in working capital was driven by the timing of payments for accounts payables and accrued liabilities partially offset by changes in inventory and collections of finance receivables. During 2013, we implemented several cash management initiatives to improve working capital and cash flows from operations, including improving supply chain management. As a result, inventory purchases were significantly lower in the prior year as we strived to reduce our inventory levels. Collections of finance receivables were lower during the six months ended June 30, 2014 than in the prior year mainly due to the declining finance receivable portfolio and timing of collections.

Net cash provided by investing activities was $12 million for the six months ended June 30, 2014 compared to a cash outflow of $86 million for the six months ended June 30, 2013. Cash flow from investing activities in 2014 included proceeds of $101 million primarily from the sale of the DIS business. Net purchases, sales and maturities of investments for the six months ended June 30, 2014 resulted in an outflow of $15 million compared to an inflow of $15 million for the six months ended June 30, 2013. The variability in these cash flows was due to the timing of investments and lower withdrawals from customer reserve accounts relative to last year.

Net cash used in financing activities was $196 million for the six months ended June 30, 2014 compared to $487 million for the six months ended June 30, 2013. During 2014, we received cash proceeds of $493 million from the issuance of debt and repaid $600 million of existing debt. During 2013, we received cash proceeds of $412 million from the issuance of debt and repaid $780 million of existing debt. Cash flow from financing activities in 2014 was higher due to lower dividend payments. Dividend payments were $76 million ($0.375 per share) through June 30, 2014 compared to $113 million ($0.5625 per share) for the same period in the prior year. See Financings and Capitalization section below for further details.

Financings and Capitalization

We are a Well-Known Seasoned Issuer with the SEC, which allows us to issue debt securities, preferred stock, preference stock, common stock, purchase contracts, depositary shares, warrants and units in an expedited fashion. We have a commercial paper program that is an important source of liquidity for us and a committed credit facility of $1.0 billion to support our commercial paper issuances. The credit facility expires in April 2016. We have not drawn upon the credit facility. There were no commercial paper issuances during the quarter.

During 2014, we completed a cash tender offer (the 2014 Tender Offer) for a portion of the 5.75% Notes due 2017 and the 5.25% Notes due 2037 (the Subject Notes). Holders who validly tendered their notes received the principal amount, all accrued and unpaid interest and a premium amount. An aggregate $500 million of the Subject Notes were tendered. We incurred expenses of $62 million, consisting of the call premium, the write-off of unamortized costs and bank transaction fees. These expenses were recognized as other expense in the unaudited Condensed Consolidated Statements of Income (Loss).

During 2014, we also issued $500 million of 4.625% fixed rate 10-year notes. Interest is payable on March 15 and September 15 of each year, commencing September 15, 2014. The notes mature in March 2024, but may be redeemed, at any time, in whole or in part, at our option. If the notes are redeemed prior to December 15, 2023, the redemption price will be equal to the sum of 100% of the principal amount, accrued and unpaid interest and a make-whole payment. Net proceeds from the issuance of the notes were $493 million. The net proceeds were used to fund the 2014 Tender Offer.

During the second quarter of 2014, we repaid $100 million of the outstanding Term Loans.

Through June 2013, we redeemed $780 million of debt consisting of $405 million of debt redeemed under a cash tender offer (the 2013 Tender Offer) and $375 million of 3.875% notes that matured. Under the 2013 Tender Offer, a portion of the 4.875% Notes due 2014, 5.0% Notes due 2015, and 4.75% Notes due 2016 were redeemed. Holders who validly tendered their notes received the principal amount, all accrued and unpaid interest and a premium amount. We incurred expenses of $25 million in connection with the 2013 Tender Offer, consisting primarily of the premium payment. These expenses were recognized as other expense in the unaudited Condensed Consolidated Statements of Income (Loss). We also received $5 million from the unwind of certain interest rate swaps.

Through June 2013, we issued $425 million of 30-year notes with a fixed-rate of 6.7%. The notes mature in 2043, but may be redeemed, at our option, in whole or in part, at any time on or after March 7, 2018 at a redemption price equal to 100% of the principal amount, plus accrued and unpaid interest. The net proceeds of $412 million were used to fund the 2013 Tender Offer.

Through June 30, 2014, we spent a total of $15 million on the implementation of a new global ERP system. Total cash outlays for the remainder of the year for this system are expected to be $45 to $65 million.

Cash and cash equivalents held by our foreign subsidiaries were $593 million at June 30, 2014 and $392 million at December 31, 2013. Cash and cash equivalents held by our foreign subsidiaries are generally used to support the liquidity needs of these subsidiaries. Most of these amounts could be repatriated to the U.S. but would be subject to additional taxes. Repatriation of some foreign balances is restricted by local laws.

Each quarter, our Board of Directors considers our recent and projected earnings and other capital needs and priorities in deciding whether to approve the amount and payment of a dividend. There are no material restrictions on our ability to declare dividends.

Regulatory Matters

There have been no significant changes to the regulatory matters disclosed in our 2013 Annual Report.

Item 3: Quantitative and Qualitative Disclosures about Market Risk

There were no material changes to the disclosures made in the 2013 Annual Report regarding this matter.

Item 4: Controls and Procedures

Disclosure controls and procedures are designed to reasonably assure that information required to be disclosed in reports filed or submitted under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the Securities and Exchange Commission's rules and forms. Disclosure controls and procedures are also designed to reasonably assure that such information is accumulated and communicated to our management, including our Chief Executive Officer (CEO) and Chief Financial Officer (CFO), as appropriate to allow timely decisions regarding required disclosure.

Under the direction of our CEO and CFO, we evaluated our disclosure controls and procedures (as defined in Rule 13a-15(e) and Rule 15d-15(e) under the Exchange Act) and internal control over financial reporting. Our CEO and CFO concluded that, as of the end of the period covered by this report, such disclosure controls and procedures were effective to ensure that information we are required to disclose in the reports we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the Exchange Act. In addition, no changes in internal control over financial reporting occurred during the fiscal quarter covered by this report that have materially affected, or are reasonably likely to materially affect, such internal control over financial reporting. It should be noted that any system of controls is based in part upon certain assumptions designed to obtain reasonable (and not absolute) assurance as to its effectiveness, and there can be no assurance that any design will succeed in achieving its stated goals. Notwithstanding this caution, the disclosure controls and procedures are designed to provide reasonable assurance of achieving their stated objectives, and the CEO and CFO have concluded that the disclosure controls and procedures are effective at that reasonable assurance level.

PART II. OTHER INFORMATION

Item 1: Legal Proceedings

There were no material changes to the disclosures made in the 2013 Annual Report.

Item 1A: Risk Factors

There were no material changes to the risk factors identified in the 2013 Annual Report.

Item 2: Unregistered Sales of Equity Securities and Use of Proceeds

Repurchases of Equity Securities

We periodically repurchase shares of our common stock to manage the dilution created by shares issued under employee stock plans and for other purposes in the open market. As of June 30, 2014, we have remaining authorization to repurchase up to $50 million of our common stock. There were no share repurchases during the quarter ended June 30, 2014.

Item 6: Exhibits

Exhibit Number	Description	Status or incorporation by reference
12	Computation of ratio of earnings to fixed charges	Exhibit 12
31.1	Certification of Chief Executive Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as amended	Exhibit 31.1
31.2	Certification of Chief Financial Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as amended	Exhibit 31.2
32.1	Certification of Chief Executive Officer Pursuant to 18 U.S.C. Section 1350	Exhibit 32.1
32.2	Certification of Chief Financial Officer Pursuant to 18 U.S.C. Section 1350	Exhibit 32.2
101.INS	XBRL Report Instance Document	
101.SCH	XBRL Taxonomy Extension Schema Document	
101.CAL	XBRL Taxonomy Calculation Linkbase Document	
101.DEF	XBRL Taxonomy Definition Linkbase Document	
101.LAB	XBRL Taxonomy Label Linkbase Document	
101.PRE	XBRL Taxonomy Presentation Linkbase Document	

Signatures

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

PITNEY BOWES INC.

Date: August 7, 2014

/s/ Michael Monahan

Michael Monahan
Executive Vice President and Chief Financial Officer
(Principal Financial Officer)

/s/ Steven J. Green

Steven J. Green
Vice President – Finance and Chief Accounting Officer
(Principal Accounting Officer)

Exhibit Index

Exhibit Number	Description	Status or incorporation by reference
12	Computation of ratio of earnings to fixed charges	Exhibit 12
31.1	Certification of Chief Executive Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as amended	Exhibit 31.1
31.2	Certification of Chief Financial Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as amended	Exhibit 31.2
32.1	Certification of Chief Executive Officer Pursuant to 18 U.S.C. Section 1350	Exhibit 32.1
32.2	Certification of Chief Financial Officer Pursuant to 18 U.S.C. Section 1350	Exhibit 32.2
101.INS	XBRL Report Instance Document	
101.SCH	XBRL Taxonomy Extension Schema Document	
101.CAL	XBRL Taxonomy Calculation Linkbase Document	
101.DEF	XBRL Taxonomy Definition Linkbase Document	
101.LAB	XBRL Taxonomy Label Linkbase Document	
101.PRE	XBRL Taxonomy Presentation Linkbase Document	

Exhibit 12

PITNEY BOWES INC.
COMPUTATION OF RATIO OF EARNINGS TO FIXED CHARGES

(Dollars in thousands)	Three Months Ended June 30, 2014	Three Months Ended June 30, 2013	Six Months Ended June 30, 2014	Six Months Ended June 30, 2013
Income from continuing operations before income taxes	**$ 138,477**	$ 108,833	**$ 192,979**	$ 190,698
Add:				
Interest expense	**43,127**	51,145	**88,505**	101,759
Portion of rent expense representative of the interest factor	**4,749**	8,787	**9,581**	17,410
Income as adjusted	**$ 186,353**	$ 168,765	**$ 291,065**	$ 309,867
Fixed charges:				
Interest expense	**$ 43,127**	$ 51,145	**$ 88,505**	$ 101,759
Portion of rent expense representative of the interest factor	**4,749**	8,787	**9,581**	17,410
Noncontrolling interests (preferred stock dividends of subsidiaries), excluding taxes	**7,482**	6,960	**14,963**	13,920
Total fixed charges	**$ 55,358**	$ 66,892	**$ 113,049**	$ 133,089
Ratio of earnings to fixed charges (1)	**3.37**	2.52	**2.57**	2.33

(1) The computation of the ratio of earnings to fixed charges has been computed by dividing income from continuing operations before income taxes as adjusted by fixed charges. One-third of rent expense is included in fixed charges as the representative portion of interest.

Exhibit 31.1

CERTIFICATION PURSUANT TO

SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Marc B. Lautenbach, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Pitney Bowes Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

   a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

   b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

   c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

   d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

   a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

   b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 7, 2014

/s/ Marc B. Lautenbach

Marc B. Lautenbach
President and Chief Executive Officer

Exhibit 31.2

CERTIFICATION PURSUANT TO

SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Michael Monahan, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Pitney Bowes Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

    a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

    b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

    c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

    d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

    a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

    b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 7, 2014

/s/ Michael Monahan

Michael Monahan
Executive Vice President and Chief Financial Officer

Exhibit 32.1

CERTIFICATION PURSUANT TO

18 U.S.C. SECTION 1350

AS ADOPTED PURSUANT TO

SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report of Pitney Bowes Inc. (the "Company") on Form 10-Q for the period ended June 30, 2014 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Marc B. Lautenbach, Chief Executive Officer of the Company, certify, to the best of my knowledge, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and

(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Marc B. Lautenbach

Marc B. Lautenbach
President and Chief Executive Officer
Date: August 7, 2014

The foregoing certification is being furnished solely to accompany this report pursuant to 18 U.S.C. §1350, and is not being filed for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, and is not to be incorporated by reference into any filing of the Company.

Exhibit 32.2

CERTIFICATION PURSUANT TO

18 U.S.C. SECTION 1350

AS ADOPTED PURSUANT TO

SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report of Pitney Bowes Inc. (the "Company") on Form 10-Q for the period ended June 30, 2014 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Michael Monahan, Chief Financial Officer of the Company, certify, to the best of my knowledge, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and

(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Michael Monahan

Michael Monahan
Executive Vice President and Chief Financial Officer
Date: August 7, 2014

The foregoing certification is being furnished solely to accompany this report pursuant to 18 U.S.C. §1350, and is not being filed for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, and is not to be incorporated by reference into any filing of the Company.