



# Pitney Bowes Fourth Quarter & Full Year 2019 Earnings

February 4, 2020



# Forward-Looking Statements

*This document contains “forward-looking statements” about the Company’s expected or potential future business and financial performance. Forward-looking statements include, but are not limited to, statements about its future revenue and earnings guidance and other statements about future events or conditions. Forward-looking statements are not guarantees of future performance and involve risks and uncertainties that could cause actual results to differ materially from those projected. These risks and uncertainties include, but are not limited to: declining physical mail volumes; expenses and potential impact on client relationships resulting from the October 2019 ransomware attack that affected the Company's operations; a breach of security, including a future cyber-attack or other comparable event; the continued availability and security of key information technology systems and the cost to comply with information security requirements and privacy laws; changes in, or loss of, our contractual relationships with the U.S. Postal Service or posts in other major markets; changes in postal regulations; competitive factors, including pricing pressures, technological developments and the introduction of new products and services by competitors; the United Kingdom's exit from the European Union (Brexit); our success in developing and marketing new products and services, and obtaining regulatory approvals, if required; changes in banking regulations or the loss of our Industrial Bank charter; changes in labor conditions and transportation costs; macroeconomic factors, including global and regional business conditions that adversely impact customer demand, foreign currency exchange rates and interest rates; changes in global political conditions and international trade policies, including the imposition or expansion of trade tariffs and other factors as more fully outlined in the Company's 2018 Form 10-K Annual Report and other reports filed with the Securities and Exchange Commission. Pitney Bowes assumes no obligation to update any forward-looking statements contained in this document as a result of new information, events or developments.*

**Note: Consolidated statements of income; revenue, EBIT and EBITDA by business segment; and reconciliations of GAAP to non-GAAP measures for the three and twelve months ended December 31, 2019 and 2018, and consolidated balance sheets as of December 31, 2019 and December 31, 2018 are included at the end of this presentation.**

# Use of Non-GAAP Measures

*The Company's financial results are reported in accordance with generally accepted accounting principles (GAAP); however, in its disclosures the Company uses certain non-GAAP measures, such as adjusted earnings before interest and taxes (EBIT), adjusted earnings before interest, taxes, depreciation and amortization (EBITDA), adjusted earnings per share (EPS), revenue growth on a constant currency basis and free cash flow.*

*The Company reports measures such as adjusted EBIT, adjusted EBITDA and adjusted EPS to exclude the impact of items like discontinued operations, restructuring charges, gains, losses and costs related to acquisitions and dispositions, asset impairment charges, goodwill impairment charges and other unusual or one-time items. While these are actual Company income or expenses, they can mask underlying trends associated with its business. Such items are often inconsistent in amount and frequency and as such, the non-GAAP measures provide investors greater insight into the underlying operating trends of the business.*

*In addition, revenue growth is presented on a constant currency basis to exclude the impact of changes in foreign currency exchange rates since the prior period under comparison. Constant currency is calculated by converting the current period non-U.S. dollar denominated revenue using the prior year's exchange rate for the comparable quarter. The Company also reported revenue growth excluding the impact of currency and market exits, which excludes the impact of changes in foreign currency exchange rates since the prior period and the revenues associated with the recent market exits in several smaller markets. We believe that excluding the impacts of currency exchange rates and the revenues associated with the recent market exits in several smaller markets provides investors a better understanding of the underlying revenue performance. A reconciliation of reported revenue to constant currency revenue and "constant currency revenue excluding the impact of currency and market exits" can be found in the attached financial schedules.*

# Use of Non-GAAP Measures

*The Company reports free cash flow in order to provide investors insight into the amount of cash that management could have available for other discretionary uses. Free cash flow adjusts GAAP cash from operations for cash flows of discontinued operations, capital expenditures, restructuring payments, changes in customer deposits held at the Pitney Bowes Bank, transaction costs and other special items. A reconciliation of GAAP cash from operations to free cash flow can be found in the attached financial schedules.*

*Segment EBIT is the primary measure of profitability and operational performance at the segment level. Segment EBIT is determined by deducting from segment revenue the related costs and expenses attributable to the segment. Segment EBIT excludes interest, taxes, general corporate expenses not allocated to a particular business segment, restructuring charges and goodwill and asset impairments, which are recognized on a consolidated basis. The Company has also included segment EBITDA, which further excludes depreciation and amortization expense for the segment, as an additional useful measure of segment profitability and operational performance. A reconciliation of segment EBIT and EBITDA to net income can be found in the attached financial schedules.*

*Pitney Bowes has provided a quantitative reconciliation to GAAP in supplemental schedules. This information can be found at the Company's web site [www.pb.com/investorrelations](http://www.pb.com/investorrelations).*

## Sale of Software Solutions

The Company completed the sale of its Software Solutions business to Syncsort for approximately \$700 million in cash, with the exception of its software and data business in Australia, which closed in 2020. The Software Solutions business has been recorded as a discontinued operation and prior period amounts have been recast to exclude Software Solution's results from continuing operations..

## Adoption of New Lease Accounting Standard

The company adopted the new lease accounting standard, ASC 842, effective January 1, 2019 using a modified retrospective approach, which requires the Company to recognize and measure leases at the beginning of the earliest period presented and prior periods have been adjusted accordingly.

## Recast Financial Statements

Recast financial statements reflecting Software Solutions as a discontinued operation and the new lease accounting standard have been posted to the Company's Investor Relations website. This reclassified historical information does not take into account any other reclassifications that may be made to historical financial information to conform to the current year presentation.

## Market Exits

On January 31, 2019, the Company announced exits from direct operations in 6 smaller European markets (market exits). The transaction does not qualify for discontinued operations treatment and prior years have not been recast.

“2019 was another important step forward in transforming our Company. We delivered our third consecutive year of revenue growth on a constant currency basis. We substantially realigned our business and our product portfolio, strengthened our balance sheet, and set ourselves up to drive profitable revenue growth going forward. Importantly, over the last two years, we have reduced our debt by over \$1 billion, while maintaining significant investment in the business.

“In 2020, Pitney Bowes enters its 100<sup>th</sup> year, a noteworthy accomplishment few can claim. Our transformation continues to build on our three logical core adjacencies of shipping and mail along with the financing of mission-critical assets for our clients.”

Marc B. Lautenbach,  
President and Chief Executive Officer

# Full Year 2019 Results

# Ransomware Attack Update

Beginning on October 12, 2019, the Company was affected by a ransomware attack that temporarily disrupted customer access to some services.

The Company has seen no evidence that customer or employee data was improperly accessed.

- ❑ Primarily as a result of the business interruption and incremental costs related to this attack, the Company estimates the fourth quarter and full year adverse impact of approximately:
  - Revenue: \$18 million,
  - EPS: \$0.08 per share
  - Free Cash Flow: \$29 million
  
- ❑ The Company has insurance and expects a portion of any profit impact, including the profit associated with any loss of revenue, to ultimately be covered by insurance. Insurance proceeds will be recorded when there is a high degree of certainty regarding the amount of insurance proceeds to be received.

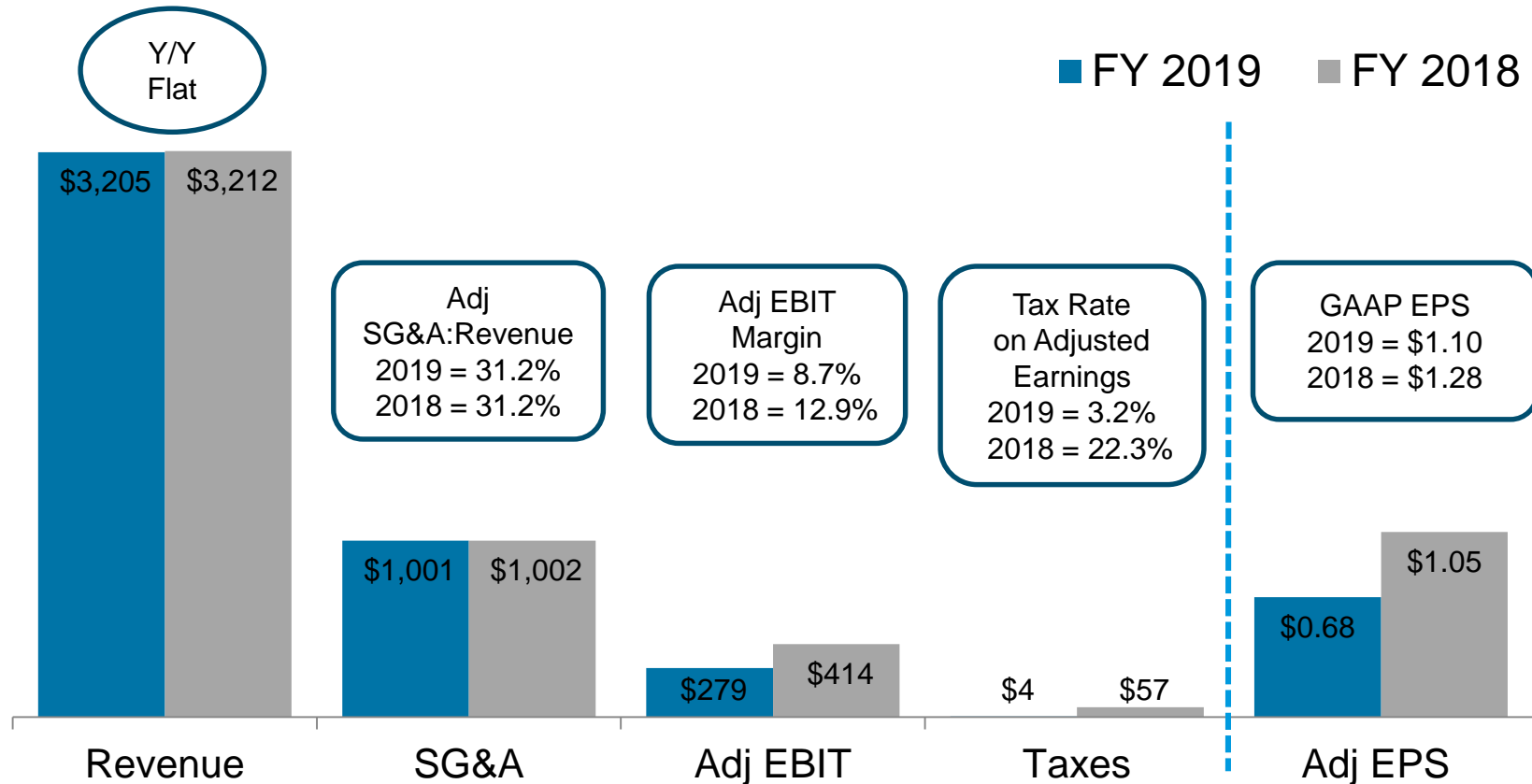


# Full Year 2019 – Financial Highlights<sup>(1)</sup>

- ❑ Revenue of \$3.2 billion
  - Flat to prior year
  - 2% growth adjusted for both currency and market exits
  
- ❑ GAAP EPS of \$1.10
- ❑ Adjusted EPS of \$0.68
  
  
- ❑ GAAP Cash from Operations of \$252 million
- ❑ Free Cash Flow of \$169 million

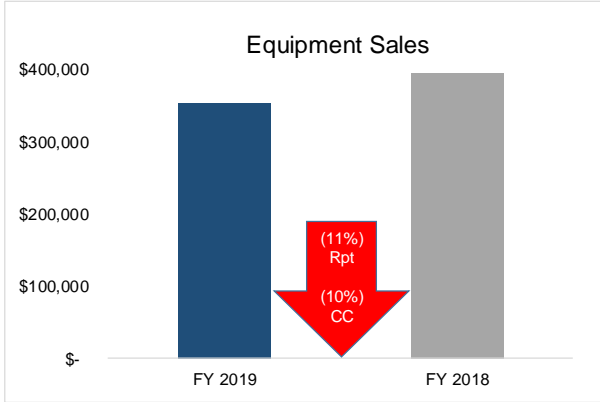
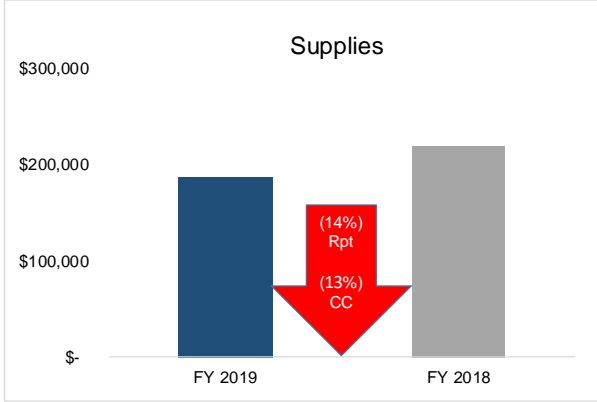
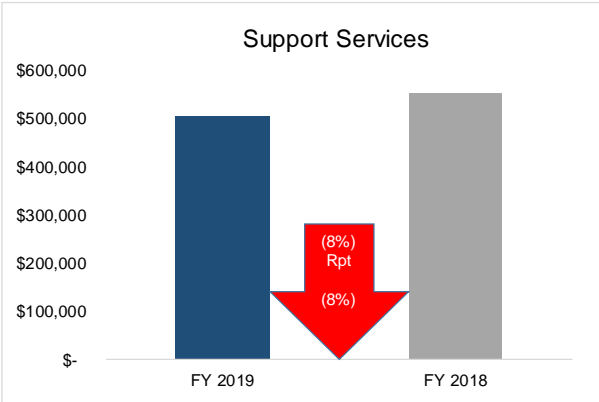
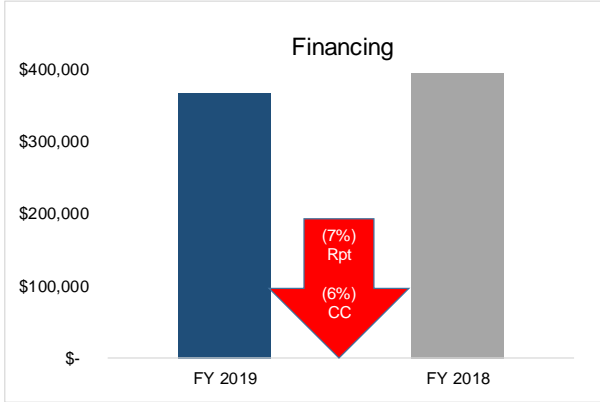
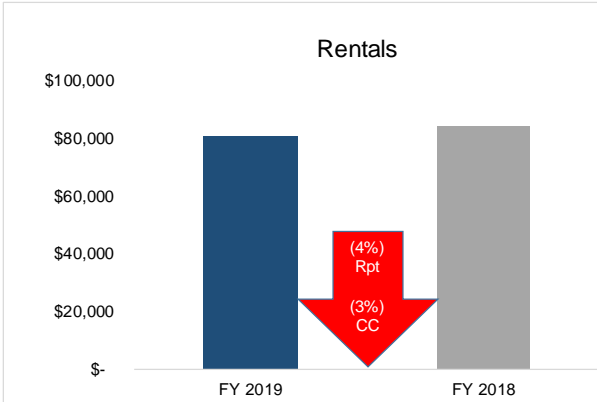
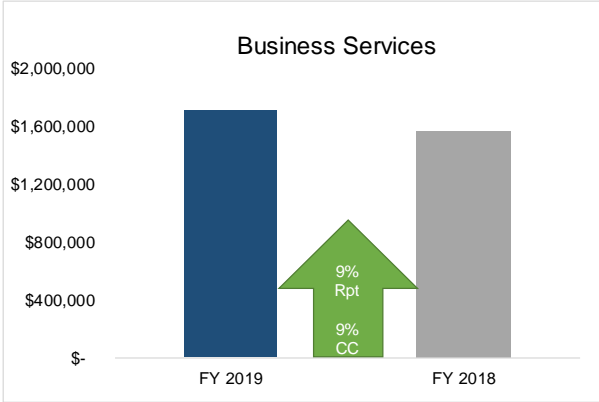
# Full Year 2019 – Adjusted Results<sup>(1)</sup>

\$ millions, except EPS



Revenue growth of 2% adjusted for impact of currency and market exits  
Ransomware attack estimated to impact revenue by \$18 million and EPS by \$0.08

# Full Year 2019 – Revenue Results



## Full Year 2019 - Earnings Per Share Reconciliation<sup>(1)</sup>

	FY 2019	FY 2018
<b>GAAP EPS</b>	<b>\$1.10</b>	<b>\$1.28</b>
Discontinued operations	(\$0.87)	(\$0.32)
<b>GAAP EPS from continuing operations</b>	<b>\$0.23</b>	<b>\$0.96</b>
Restructuring charges and asset impairments, net	\$0.30	\$0.11
Loss from market exits	\$0.11	-
Loss on extinguishment of debt	\$0.03	\$0.03
Transaction costs	\$0.01	\$0.01
Pension settlements	-	\$0.12
Tax adjustments, net	-	(\$0.18)
<b>Adjusted EPS</b>	<b>\$0.68</b>	<b>\$1.05</b>

## Full Year 2019 Capital Allocation Highlights

- ❑ Reduced total debt by \$526 million
  
- ❑ Returned \$140 million to shareholders
  - \$105 million share repurchase
  - \$35 million dividends
  
- ❑ Capital expenditures of \$137 million

# Full Year 2019 Debt Management and Software Solutions Sale

- ❑ Replaced existing revolving credit facility with a new five-year, \$500 million revolving credit facility
- ❑ Secured a new five-year Term Loan A for \$400 million
- ❑ Repaid/Redeemed:
  - \$150 million term loan due in November 2019
  - \$300 million term loan due in December 2020
  - \$300 million notes due in September 2020
- ❑ Obtained and allocated lender commitments for a new \$650 million five-year Term Loan B. Proceeds will be used to prepay future near-term bond maturities
- ❑ Completed the sale of Software Solutions business to Syncsort for approximately \$700 million in cash, with the exception of the software and data business in Australia, which closed in 2020

# Fourth Quarter 2019 Results

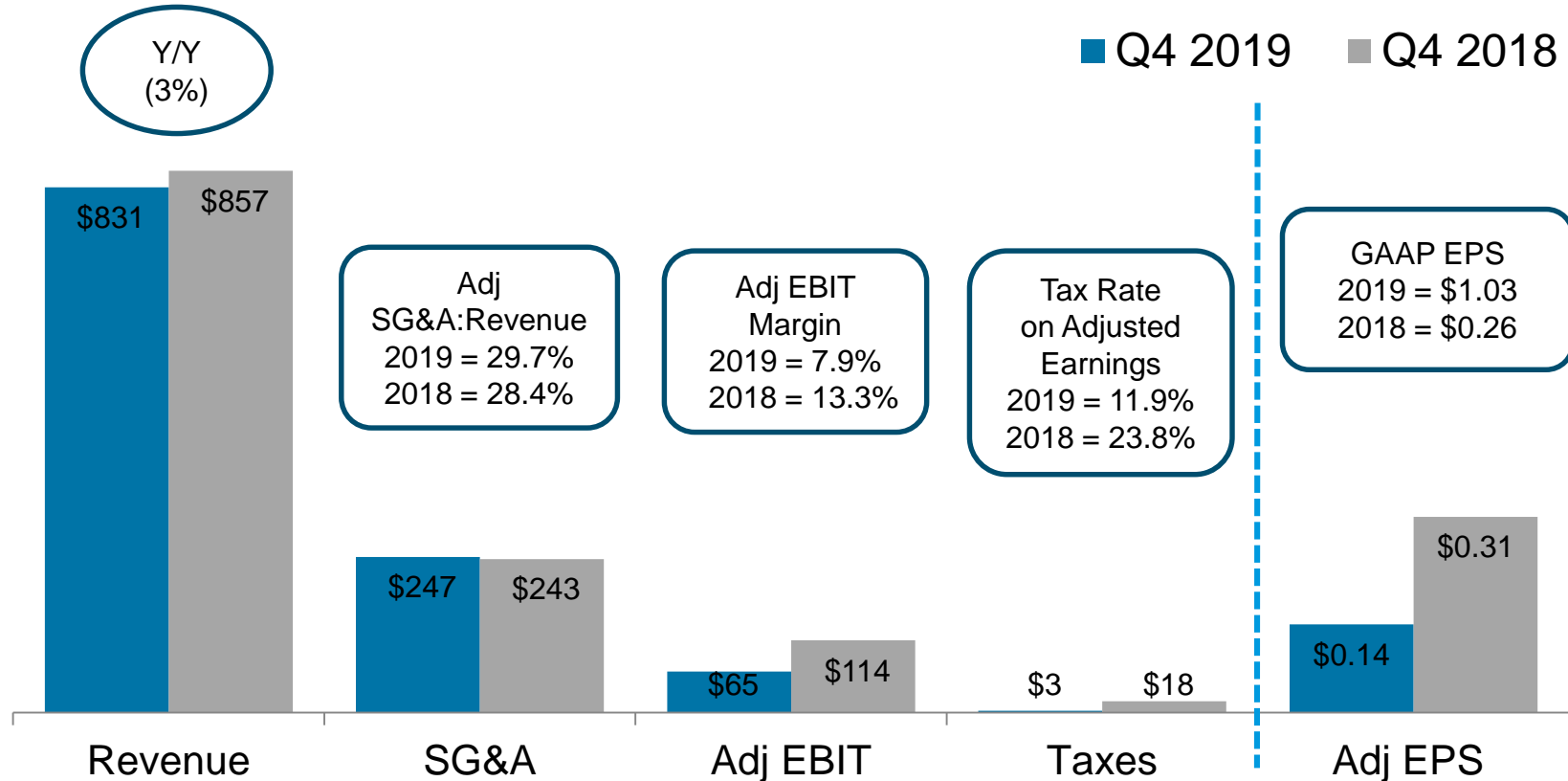
## Fourth Quarter 2019 – Financial Highlights<sup>(1)</sup>

- ❑ Revenue of \$831 million
  - (3%) to prior year
  - (2%) adjusted for both currency and market exits
  
- ❑ GAAP EPS of \$1.03
- ❑ Adjusted EPS of \$0.14
  
- ❑ GAAP Cash from Operations of \$70 million
- ❑ Free Cash Flow of \$66 million



# Fourth Quarter 2019 – Adjusted Results<sup>(1)</sup>

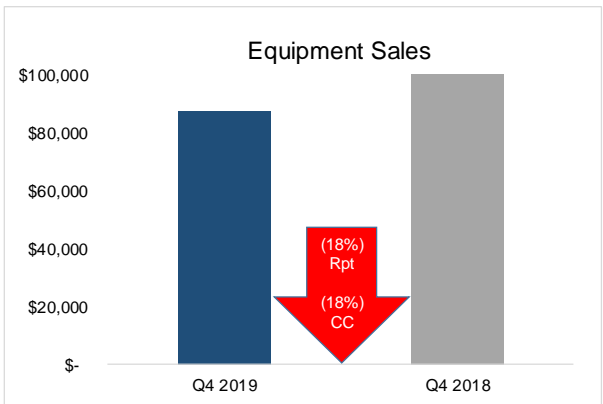
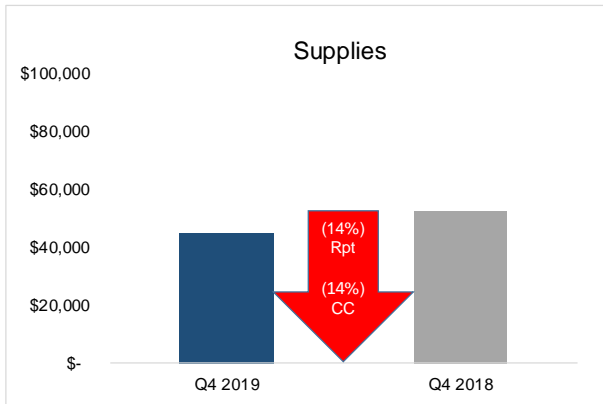
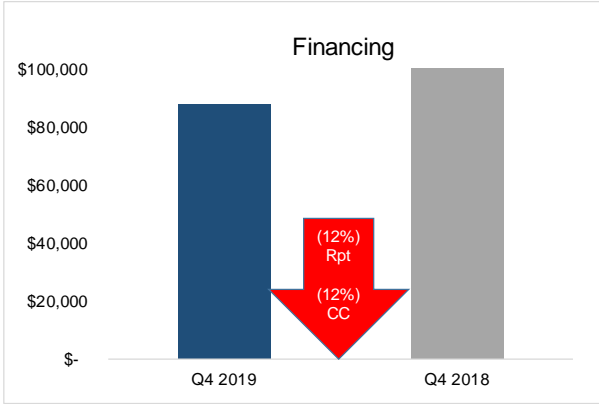
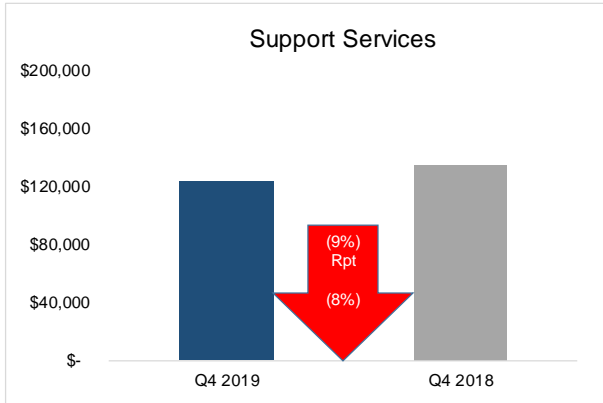
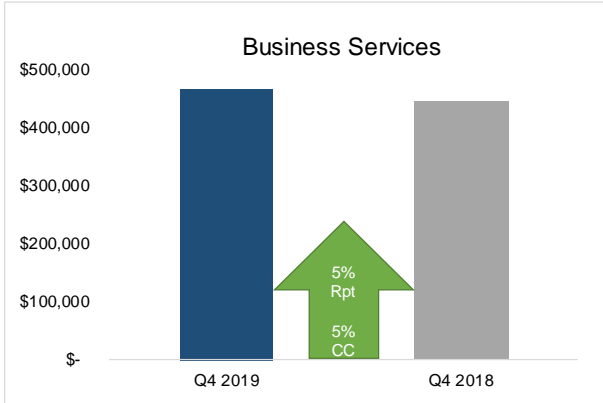
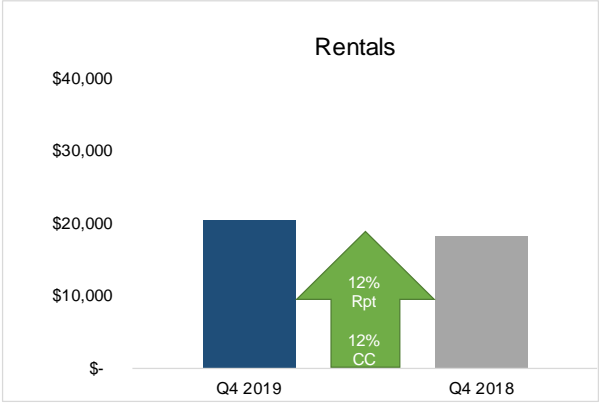
\$ millions, except EPS



Revenue declined (2%) adjusted for impact of currency and market exits  
Ransomware attack estimated to impact revenue by \$18 million and EPS by \$0.08

# Fourth Quarter 2019 – Revenue Results

(\$000s)



## Fourth Quarter 2019 - Earnings Per Share Reconciliation<sup>(1)</sup>

	Q4 2019	Q4 2018
<b>GAAP EPS</b>	<b>\$1.03</b>	<b>\$0.26</b>
Discontinued operations	(\$0.98)	-
<b>GAAP EPS from continuing operations</b>	<b>\$0.05</b>	<b>\$0.26</b>
Restructuring charges and asset impairments, net	\$0.06	\$0.03
Loss on extinguishment of debt	\$0.03	-
Loss from market exits	\$0.01	-
Pension settlements	-	\$0.12
Tax adjustments, net	-	(\$0.11)
<b>Adjusted EPS</b>	<b>\$0.14</b>	<b>\$0.31</b>

(1) The sum of earnings per share may not equal the totals due to rounding.

# Fourth Quarter 2019 Business Segment Results

## Business Segment Reporting

The Commerce Services group includes the Global Ecommerce and Presort Services segments. Global Ecommerce facilitates domestic retail and ecommerce shipping solutions, including fulfillment and returns, and global cross-border ecommerce transactions. Presort Services provides sortation services to qualify large volumes of First Class Mail, Marketing Mail and Bound and Packet Mail (Marketing Mail Flats and Bound Printed Matter) for postal workshare discounts.

The Sending Technology Solutions segment offers physical and digital mailing and shipping technology solutions, financing, services, supplies and other applications for small and medium businesses to help simplify and save on the sending, tracking and receiving of letters, parcels and flats.

The results for each segment within the group may not equal the subtotals for the group due to rounding.

# Fourth Quarter 2019 Financial Performance

## Commerce Services Group

	(\$ millions)	Q4 2019	Q4 2018	Y/Y % Reported	Y/Y % Ex Currency
Revenue	Global Ecommerce	324	304	6%	6%
	Presort Services	135	133	1%	1%
	<b>Commerce Services Revenue</b>	<b>\$459</b>	<b>\$438</b>	<b>5%</b>	<b>5%</b>
EBITDA	Global Ecommerce	-	12	>(100%)	
	Presort Services	30	24	26%	
	<b>Commerce Services EBITDA</b>	<b>\$30</b>	<b>\$36</b>	<b>(16%)</b>	
EBIT	Global Ecommerce	(18)	(4)	>(100%)	
	Presort Services	22	17	34%	
	<b>Commerce Services EBIT</b>	<b>\$4</b>	<b>\$12</b>	<b>(65%)</b>	

### Global Ecommerce

- Revenue grew driven by volume growth across all platforms partially offset by business interruption related to the ransomware attack.
- EBIT and EBITDA margins were largely impacted by investments in market growth opportunities, including engineering, facilities and marketing, higher costs related to the ransomware attack and lower fulfillment margins.
- The Company estimates that revenue was adversely impacted by approximately \$7 million and EBIT and EBITDA by approximately \$6 million as result of the ransomware attack.

### Presort Services

- Revenue grew driven by investments in acquisitions for expansion along with growth in existing volumes across all mail classes partially offset by business interruption related to the ransomware attack.
- EBIT and EBITDA margins increased compared to prior quarter and prior year driven by lower labor and transportation costs per unit partially offset by lower revenue per piece due to the ransomware attack.
- The Company estimates that revenue, EBIT and EBITDA were adversely impacted by approximately \$4 million as result of the ransomware attack.

# Fourth Quarter 2019 Financial Performance

## SendTech Solutions Group

(\$ millions)	Q4 2019	Q4 2018	Y/Y % Reported	Y/Y % Ex Currency	Y/Y % Ex Currency & Market Exits
Revenue	\$372	\$420	(11%)	(11%)	(9%)
EBITDA	\$122	\$155	(21%)		
EBIT	\$112	\$147	(23%)		

### SendTech Solutions

- Revenue declined driven by lower equipment, financing, support services and supplies along with business interruption related to the ransomware attack partially offset by higher rentals and business services revenue.
- EBIT and EBITDA margins decreased versus prior year driven by lower equipment sales margins primarily due to higher tariff costs and costs related to the ransomware attack. EBIT and EBITDA margins were also impacted by the overall lower segment revenue.
- The Company estimates that revenue, EBIT and EBITDA were adversely impacted by approximately \$8 million as result of the attack.

# 2020 Guidance



# 2020 Guidance

This guidance excludes any unusual items that may occur, such as additional portfolio or restructuring actions, not specifically identified, as the Company implements plans to further streamline its operations and reduce costs. Revenue guidance is provided on a constant currency basis. Additionally, the Company does not provide GAAP EPS and GAAP cash from operations guidance due to the uncertainty of future potential restructurings, goodwill and asset write-downs, unusual tax settlements or payments, special contributions to its pension funds, acquisitions, divestitures and other potential adjustments, which could, individually or in the aggregate, have a material impact on the Company's performance.

## 2020 Guidance

	<b>2020 Guidance</b>
Revenue, excluding the impact of currency, as compared to prior year	(1%) to 1.5%
Adjusted EPS from continuing operations	\$0.60 to \$0.70
Free Cash Flow (\$millions)	\$140 to \$170

Adjusted EPS from continuing operations reflects double-digit EBIT dollar growth over prior year, which will be offset by an expected higher tax rate as compared to prior year.

Free cash flow reflects the planned use of cash for growth in third party leasing initiatives.

# Financial Schedules and Reconciliations

**Pitney Bowes Inc.**

**Consolidated Statements of Income**

(Unaudited; in thousands, except share and per share amounts)

	Three months ended December 31,		Year ended December 31,	
	2019	2018	2019	2018
Revenue:				
Business services	\$ 467,192	\$ 444,965	\$ 1,710,801	\$ 1,566,470
Support services	123,609	135,169	506,187	552,472
Financing	88,051	100,280	368,090	394,557
Equipment sales	87,148	106,334	352,104	395,652
Supplies	45,026	52,451	187,287	218,304
Rentals	20,317	18,215	80,656	84,067
Total revenue	<u>831,343</u>	<u>857,414</u>	<u>3,205,125</u>	<u>3,211,522</u>
Costs and expenses:				
Cost of business services	386,086	360,922	1,389,569	1,233,105
Cost of support services	38,847	44,291	162,300	178,495
Financing interest expense	11,215	11,269	44,648	44,376
Cost of equipment sales	62,116	62,534	244,210	236,160
Cost of supplies	12,349	14,308	49,882	60,960
Cost of rentals	8,307	6,792	31,530	37,178
Selling, general and administrative	246,761	243,466	1,003,989	1,002,935
Research and development	12,837	13,872	51,258	58,523
Restructuring charges and asset impairments, net	12,990	7,128	69,606	25,899
Interest expense, net	26,585	26,004	110,910	115,381
Other components of net pension and postretirement cost	(1,087)	28,495	(4,225)	22,425
Other expense	5,956	-	24,306	7,964
Total costs and expenses	<u>822,962</u>	<u>819,081</u>	<u>3,177,983</u>	<u>3,023,401</u>
Income from continuing operations before taxes	8,381	38,333	27,142	188,121
Provision (benefit) for income taxes	344	(10,819)	(13,007)	6,416
Income from continuing operations	8,037	49,152	40,149	181,705
Income from discontinued operations, net of tax	168,659	817	154,460	60,106
Net income	<u>\$ 176,696</u>	<u>\$ 49,969</u>	<u>\$ 194,609</u>	<u>\$ 241,811</u>
Basic earnings per share (1):				
Continuing operations	\$ 0.05	\$ 0.26	\$ 0.23	\$ 0.97
Discontinued operations	0.99	0.00	0.88	0.32
Net income	<u>\$ 1.04</u>	<u>\$ 0.27</u>	<u>\$ 1.10</u>	<u>\$ 1.29</u>
Diluted earnings per share (1):				
Continuing operations	\$ 0.05	\$ 0.26	\$ 0.23	\$ 0.96
Discontinued operations	0.98	0.00	0.87	0.32
Net income	<u>\$ 1.03</u>	<u>\$ 0.26</u>	<u>\$ 1.10</u>	<u>\$ 1.28</u>
Weighted-average shares used in diluted earnings per share	<u>171,587,745</u>	<u>188,806,855</u>	<u>177,337,161</u>	<u>188,381,647</u>

(1) The sum of the earnings per share amounts may not equal the totals due to rounding.

**Pitney Bowes Inc.**  
**Consolidated Balance Sheets**  
(Unaudited; in thousands, except share amounts)

<u>Assets</u>	December 31, 2019	December 31, 2018
Current assets:		
Cash and cash equivalents	\$ 924,442	\$ 867,262
Short-term investments	115,879	59,391
Accounts and other receivables, net	374,833	371,797
Short-term finance receivables, net	629,643	653,236
Inventories	68,251	62,279
Current income taxes	5,565	5,947
Other current assets and prepayments	101,601	74,782
Assets of discontinued operations	17,229	602,823
Total current assets	2,237,443	2,697,517
Property, plant and equipment, net	376,177	398,501
Rental property and equipment, net	41,225	46,228
Long-term finance receivables, net	625,487	635,908
Goodwill	1,324,179	1,332,351
Intangible assets, net	190,640	213,200
Operating lease assets	200,752	152,554
Noncurrent income taxes	71,903	65,001
Other assets	400,456	397,159
Total assets	\$ 5,468,262	\$ 5,938,419
<u>Liabilities and stockholders' equity</u>		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 1,386,170	\$ 1,348,127
Current operating lease liabilities	36,060	35,208
Current portion of long-term debt	20,108	199,535
Advance billings	101,920	116,862
Current income taxes	17,083	15,284
Liabilities of discontinued operations	9,713	174,798
Total current liabilities	1,571,054	1,889,814
Long-term debt	2,719,614	3,066,073
Deferred taxes on income	274,435	253,560
Tax uncertainties and other income tax liabilities	38,834	39,548
Noncurrent operating lease liabilities	177,711	125,294
Other noncurrent liabilities	400,518	462,288
Total liabilities	5,182,166	5,836,577
Stockholders' equity:		
Cumulative preferred stock, \$50 par value, 4% convertible	-	1
Cumulative preference stock, no par value, \$2.12 convertible	-	396
Common stock, \$1 par value	323,338	323,338
Additional paid-in-capital	98,748	121,475
Retained earnings	5,438,930	5,279,682
Accumulated other comprehensive loss	(840,143)	(948,961)
Treasury stock, at cost	(4,734,777)	(4,674,089)
Total stockholders' equity	286,096	101,842
Total liabilities and stockholders' equity	\$ 5,468,262	\$ 5,938,419

**Pitney Bowes Inc.**  
**Business Segment Revenue**  
(Unaudited; in thousands)

	Three months ended December 31,			Year ended December 31,		
	2019	2018	% Change	2019	2018	% Change
<b>REVENUE</b>						
Global Ecommerce	\$ 323,942	\$ 304,327	6%	\$ 1,151,510	\$ 1,022,862	13%
Presort Services	135,120	133,273	1%	529,588	515,795	3%
<b>Commerce Services</b>	<u>459,062</u>	<u>437,600</u>	<u>5%</u>	<u>1,681,098</u>	<u>1,538,657</u>	<u>9%</u>
Sending Technology Solutions	<u>372,281</u>	<u>419,814</u>	<u>(11%)</u>	<u>1,524,027</u>	<u>1,672,865</u>	<u>(9%)</u>
<b>Total revenue - GAAP</b>	<b>831,343</b>	<b>857,414</b>	<b>(3%)</b>	<b>3,205,125</b>	<b>3,211,522</b>	<b>(0%)</b>
Currency impact on revenue	1,027	-		19,010	-	
Revenue, at constant currency	<u>832,370</u>	<u>857,414</u>	<u>(3%)</u>	<u>3,224,135</u>	<u>3,211,522</u>	<u>0%</u>
Less revenue from Market Exits	2,114	13,497		11,656	52,844	
Revenue, excluding currency and Market Exits	<u>\$ 830,256</u>	<u>\$ 843,917</u>	<u>(2%)</u>	<u>\$ 3,212,479</u>	<u>\$ 3,158,678</u>	<u>2%</u>

**Pitney Bowes Inc.**  
**Business Segment EBIT & EBITDA**  
(Unaudited; in thousands)

	Three Months Ended December 31,							
	2019			2018			% change	
	EBIT (1)	D&A	EBITDA	EBIT (1)	D&A	EBITDA	EBIT	EBITDA
Global Ecommerce	\$ (18,177)	\$ 17,687	\$ (490)	\$ (4,345)	\$ 15,999	\$ 11,654	>(100%)	>(100%)
Presort Services	22,478	7,765	30,243	16,742	7,186	23,928	34%	26%
<b>Commerce Services</b>	<u>4,301</u>	<u>25,452</u>	<u>29,753</u>	<u>12,397</u>	<u>23,185</u>	<u>35,582</u>	(65%)	(16%)
Sending Technology Solutions	112,227	9,411	121,638	146,532	8,126	154,658	(23%)	(21%)
Segment Total	<u>\$ 116,528</u>	<u>\$ 34,863</u>	<u>151,391</u>	<u>\$ 158,929</u>	<u>\$ 31,311</u>	<u>190,240</u>	(27%)	(20%)
<b>Reconciliation of Segment EBITDA to Net Income:</b>								
Segment depreciation and amortization			(34,863)			(31,311)		
Unallocated corporate expenses			(51,246)			(44,598)		
Interest, net			(37,800)			(37,273)		
Restructuring charges and asset impairments, net			(12,990)			(7,128)		
Pension settlement			-			(31,329)		
Loss on extinguishment of debt			(5,956)			-		
Transaction costs			(155)			(268)		
(Provision) benefit for income taxes			(344)			10,819		
Income from continuing operations			8,037			49,152		
Income from discontinued operations, net of tax			<u>168,659</u>			<u>817</u>		
Net income			<u>\$ 176,696</u>			<u>\$ 49,969</u>		

	Year Ended December 31,							
	2019			2018			% change	
	EBIT (1)	D&A	EBITDA	EBIT (1)	D&A	EBITDA	EBIT	EBITDA
Global Ecommerce	\$ (70,146)	\$ 68,385	\$ (1,761)	\$ (32,379)	\$ 61,046	\$ 28,667	>(100%)	>(100%)
Presort Services	70,693	29,440	100,133	73,768	26,838	100,606	(4%)	(0%)
<b>Commerce Services</b>	<u>547</u>	<u>97,825</u>	<u>98,372</u>	<u>41,389</u>	<u>87,884</u>	<u>129,273</u>	(99%)	(24%)
Sending Technology Solutions	490,322	39,758	530,080	558,959	39,104	598,063	(12%)	(11%)
Segment Total	<u>\$ 490,869</u>	<u>\$ 137,583</u>	<u>628,452</u>	<u>\$ 600,348</u>	<u>\$ 126,988</u>	<u>727,336</u>	(18%)	(14%)
<b>Reconciliation of Segment EBITDA to Net Income:</b>								
Segment depreciation and amortization			(137,583)			(126,988)		
Unallocated corporate expenses			(211,529)			(185,919)		
Interest, net			(155,558)			(159,757)		
Restructuring charges and asset impairments, net			(69,606)			(25,899)		
Pension settlement			-			(31,329)		
Loss on disposition of businesses			(17,683)			-		
Loss on extinguishment of debt			(6,623)			(7,964)		
Transaction costs			(2,728)			(1,359)		
Benefit (provision) for income taxes			13,007			(6,416)		
Income from continuing operations			40,149			181,705		
Income from discontinued operations, net of tax			<u>154,460</u>			<u>60,106</u>		
Net income			<u>\$ 194,609</u>			<u>\$ 241,811</u>		

(1) Segment EBIT excludes interest, taxes, general corporate expenses, restructuring charges, and other items that are not allocated to a particular business segment.

(2) Includes depreciation and amortization expense of reporting segments only, and excludes corporate depreciation and amortization expense of \$5,765 and \$4,998 for the three months ended December 31, 2019 and 2018, respectively, and \$21,559 and \$21,476 for the year ended December 31, 2019 and 2018, respectively.

**Pitney Bowes Inc.**  
**Reconciliation of Reported Consolidated Results to Adjusted Results**  
(Unaudited; in thousands, except per share amounts)

	Three months ended		Year ended December 31,	
	December 31,		2019	2018
	2019	2018	2019	2018
<b>Reconciliation of reported net income to adjusted earnings</b>				
Net income	\$ 176,696	\$ 49,969	\$ 194,609	\$ 241,811
Income from discontinued operations, net of tax	(168,659)	(817)	(154,460)	(60,106)
Restructuring charges and asset impairments, net	10,719	6,282	52,427	20,071
Loss on disposition of businesses	883	-	20,280	-
Pension settlement	-	23,402	-	23,402
Tax adjustments, net	-	(20,316)	-	(34,281)
Loss on extinguishment of debt	4,464	-	4,961	5,933
Transaction costs	116	200	2,033	1,012
Adjusted net income	<u>24,219</u>	<u>58,720</u>	<u>119,850</u>	<u>197,842</u>
Provision for income taxes, as adjusted	3,264	18,338	3,933	56,831
Interest, net	<u>37,800</u>	<u>37,273</u>	<u>155,558</u>	<u>159,757</u>
Adjusted EBIT	65,283	114,331	279,341	414,430
Depreciation and amortization	<u>40,628</u>	<u>36,309</u>	<u>159,142</u>	<u>148,464</u>
Adjusted EBITDA	<u>\$ 105,911</u>	<u>\$ 150,640</u>	<u>\$ 438,483</u>	<u>\$ 562,894</u>

<b>Reconciliation of reported diluted earnings per share to adjusted diluted earnings per share</b>				
Diluted earnings per share	\$ 1.03	\$ 0.26	\$ 1.10	\$ 1.28
Income from discontinued operations, net of tax	(0.98)	(0.00)	(0.87)	(0.32)
Restructuring charges and asset impairments, net	0.06	0.03	0.30	0.11
Loss on disposition of businesses	0.01	-	0.11	-
Pension settlement	-	0.12	-	0.12
Tax adjustments, net	-	(0.11)	-	(0.18)
Loss on extinguishment of debt	0.03	-	0.03	0.03
Transaction costs	-	-	0.01	0.01
Adjusted diluted earnings per share	<u>\$ 0.14</u>	<u>\$ 0.31</u>	<u>\$ 0.68</u>	<u>\$ 1.05</u>

**Note:** The sum of the earnings per share amounts may not equal the totals due to rounding.

<b>Reconciliation of reported net cash from operating activities to free cash flow</b>				
Net cash provided by operating activities	\$ 69,922	\$ 84,309	\$ 252,207	\$ 342,879
Net cash used in (provided by) operating activities - discontinued operation	6,587	76,343	(9,272)	7,916
Capital expenditures	(42,032)	(32,515)	(137,253)	(137,810)
Restructuring payments	8,303	13,488	27,148	52,730
Reserve account deposits	13,216	14,144	16,341	21,008
Transaction costs paid	10,463	961	19,488	14,203
Free cash flow	<u>\$ 66,459</u>	<u>\$ 156,730</u>	<u>\$ 168,659</u>	<u>\$ 300,926</u>