# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## FORM 8-K

## **Current Report**

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

> February 9, 2012 Date of Report (Date of earliest event reported)

## **Pitney Bowes Inc.**

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation or organization)

1-3579

(Commission file number)

**06-0495050** (I.R.S. Employer Identification No.)

### World Headquarters 1 Elmcroft Road Stamford, Connecticut 06926-0700

(Address of principal executive offices)

(203) 356-5000

(Registrant's telephone number, including area code)

Not Applicable

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

□ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

□ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

## ITEM 2.02. RESULTS OF OPERATIONS AND FINANCIAL CONDITION

The following information is furnished pursuant to Item 2.02 Disclosure of "Results of Operations and Financial Condition."

On February 9, 2012, the Registrant issued a press release setting forth its financial results, including consolidated statements of income, supplemental information, and a reconciliation of reported results to adjusted results for the three and twelve months ended December 31, 2011 and 2010, and consolidated balance sheets at December 31, 2011 and September 30, 2011. A copy of the press release is attached hereto as Exhibit 99.1 and hereby incorporated by reference.

## ITEM 9.01. FINANCIAL STATEMENTS AND EXHIBITS

(c) Exhibits

99.1 Press release of Pitney Bowes Inc. dated February 9, 2012.

### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Pitney Bowes Inc.

February 9, 2012

/s/ Steven J. Green

Steven J. Green Vice President – Finance and Chief Accounting Officer (Principal Accounting Officer)

### Pitney Bowes Announces Fourth Quarter and Annual Results for 2011

STAMFORD, Conn.--(BUSINESS WIRE)--February 9, 2012--Pitney Bowes Inc. (NYSE: PBI) today reported fourth quarter and full year 2011 results.

Revenue for the quarter was \$1.3 billion, a decline of 6.5 percent compared with the prior year. Currency had no impact on revenue during the quarter. When compared with the fourth quarter 2010, revenue was adversely impacted by lower SMB sales, some deferred large ticket enterprise deals, and continued economic and business uncertainty worldwide. Adjusted earnings per diluted share from continuing operations for the fourth quarter was \$0.97 compared with \$0.66 for the prior year. Adjusted earnings per share from continuing operations for the quarter was \$0.61. During the quarter, the company and the IRS reached an agreement on the tax treatment of a number of issues, as well as revised tax calculations, related to the IRS examinations of tax years 2005 through 2008. Additionally, during the quarter, the IRS examinations of tax years 2001 through 2007 were concluded, particularly for items related to the eompany's former Capital Services business. As a result, in the fourth quarter, the company recorded a net tax benefit of \$0.37 per share related to continuing operations, and a benefit of \$1.04 per share related to discontinued operations.

On a Generally Accepted Accounting Principles (GAAP) basis, the company reported earnings per diluted share of \$1.28 including the tax benefit in discontinued operations for the fourth quarter, compared with \$0.31 per diluted share for the prior year. GAAP earnings per diluted share for the quarter also included a \$0.31 per share charge for restructuring costs and asset impairments primarily associated with the company's Strategic Transformation initiatives. In addition, there was a non-cash \$0.41 per share goodwill impairment charge related to the company's international operations of Pitney Bowes Management Services, because of lower than expected growth, changing print demand, and a weaker economic outlook for European markets.

For the full year, revenue was \$5.3 billion, a decline of less than 3 percent when compared with the prior year, and just over a 4 percent decline excluding foreign exchange impacts. Adjusted earnings per diluted share from continuing operations was \$2.70 compared with \$2.23 for the prior year. Adjusted earnings per diluted share from continuing operations for the year included \$0.44 per share related to tax settlements for tax years 2001 through 2008 in the U.S.

GAAP earnings per diluted share was \$3.05 for the full year compared with \$1.41 for the prior year. GAAP earnings per diluted share for the year included a \$0.52 charge for restructuring and asset impairments primarily associated with the company's Strategic Transformation initiatives; non-cash impairment charges to goodwill of \$0.56 per share; and a non-cash net tax charge of \$0.02 per share associated with out-of-the money stock options that expired during the year. Benefits to GAAP earnings per share for the year included \$0.13 per share from the sale of leveraged lease assets in Canada and \$1.31 per share net benefit in discontinued operations primarily related to the U.S. tax settlements.

The company's results for the quarter and the year are summarized in the table below:

	Fourth Quarter*	Full Year 2011*
Adjusted EPS from Continuing Operations before net tax benefit	\$0.61	\$2.26
Net tax benefit	\$0.37	\$0.44
Adjusted EPS from Continuing Operations	\$0.97	\$2.70
Restructuring and Asset Impairments	(\$0.31)	(\$0.52)
Goodwill Charges	(\$0.41)	(\$0.56)
Tax Charges	-	(\$0.02)
Sale of Leveraged Lease Assets	-	\$0.13
GAAP EPS from Continuing Operations	\$0.25	\$1.73
Discontinued Operations - Net Tax Benefit	\$1.04	\$1.31
GAAP EPS	\$1.28	\$3.05

\*The sum of the earnings per share does not equal the totals above due to rounding.

Free cash flow was \$215 million for the quarter and \$1.03 billion for the year. On a GAAP basis, the company generated \$170 million in cash from operations for the quarter and \$920 million for the year. Free cash flow for the year, when compared with the prior year, benefited from about \$130 million in net tax refunds, primarily associated with the U.S. income tax settlements, and higher net income. Uses of cash for the year included \$300 million of dividend payments to common shareholders; \$123 million of contributions to the company's pension plans; \$107 million of restructuring payments; \$100 million to repurchase the company's common shares outstanding; and \$50 million of debt reduction.

Commenting on the quarter and the year, Chairman, President and CEO Murray D. Martin noted, "We are pleased that we were able to achieve our original earnings objective and exceed our cash flow target despite a business environment that remained unexpectedly challenging during 2011. Our Strategic Transformation program enabled us to streamline our business processes and improve the way we interact with our customers. Our cost structure is now more variable and efficient, and as a result, we achieved EBIT margin improvement for the year on our adjusted results.

"Despite improvement in our equipment sales in the first half of the year, persistent economic uncertainty worldwide resulted in some of our customers deferring new equipment purchases, and capital investments in the second half of the year. However, our Connect+TM digital mailing system continued to sell well on a global basis, and we expect sales of this innovative mailing solution to increase in 2012.

"Our Mail Services employees did a remarkable job recovering from the fire in the beginning of the year that destroyed our largest mail presorting site located in Dallas, Texas. In less than nine months we located and outfitted a new site and resumed revenue growth in our presort business in the fourth quarter. We are now positioned to continue the profitable growth trend in our presort business that we were experiencing before the fire.

"Meanwhile, we continued to invest in future growth opportunities for the business. Our cloud-based family of pbSmart<sup>TM</sup> products is gaining acceptance among our small and medium sized customers. We are making good progress with Volly<sup>TM</sup>, our secure digital mail platform, having now signed on more than 40 large third party mail service providers. These partners produce billions of bills, statements and account communications each year for more than 5,000 companies and consumer brands and they are working with these companies to bring them into Volly. We also have other new and exciting integrated customer communications management solutions that we will be introducing to our larger enterprise customers in 2012. "Based upon our sound capital structure, significant cash flow, and expected strong cash flow in 2012, our Board of Directors approved an increase in our quarterly dividend for the 30<sup>th</sup> consecutive year. As we reported last week, the dividend for the first quarter 2012 is \$0.375 per common share."

#### **Business Segment Results**

The company reports its business segments in two groups based on the customers it primarily serves: Small and Medium Business (SMB) Solutions and Enterprise Business Solutions. The SMB Solutions group consists of the company's global Mailing operations. The company aligns its SMB business segments into North America Mailing and International Mailing to reflect how the business is managed. North America Mailing includes the operations of U.S. Mailing and Canada Mailing. International Mailing includes all other SMB operations around the world. The Enterprise Business Solutions group includes the company's global Production Mail, Software, Management Services, Mail Services and Marketing Services operations.

#### **SMB** Solutions

	4Q 2011	Y-O-Y Change	Change ex Currency
Revenue	\$666 million	(6%)	(6%)
EBIT	\$219 million	(2%)	
Within the SMB Solutions	Group:		
North America Mailing			
	4Q 2011	Y-O-Y Change	Change ex Currency
Revenue	\$483 million	(9%)	(9%)
EBIT	\$195 million	(2%)	

North America Mailing's overall revenue declined versus the prior year due to lower equipment sales activity. Some customers delayed new equipment purchases and upgrades because of concerns about overall business conditions. Some customers at the end of lease elected instead to retain their existing equipment and, in many cases, enter into lease extensions. Overall revenue was also adversely impacted by lower rental and financing revenue as a result of lower equipment sales in prior periods. During the quarter, however, there

continued to be good placements of the company's Connect<sup>+TM</sup> digital mailing system and its cloud-based SendSuite Live shipping system. The segment's decline in rentals revenue also appears to be moderating. The segment had its sixth consecutive quarter of year-over-year EBIT margin improvement. EBIT margin improved by 270 basis points versus the prior year as a result of continued productivity improvements related to the company's Strategic Transformation program, lower credit losses, and ongoing benefits from previous period lease extensions.

International Mailing			
	4Q 2011	Y-O-Y Change	Change ex Currency
Revenue	\$183 million	1%	1%
EBIT	\$24 million	4%	

There was modest revenue growth in the International Mailing segment during the quarter, and there was no impact due to currency translation. Revenue benefited from increased equipment sales, especially in France and the Nordics. Revenue was adversely impacted by declines in financing, rentals and service due to lower equipment sales in prior periods. However, the rate of decline of these recurring revenue streams continued to improve year-over-year for the third consecutive quarter. The segment had its fourth consecutive quarter of year-over-year EBIT margin improvement, with EBIT margin improving this quarter by 40 basis points versus the prior year. Similar to North America Mailing, International Mailing margins benefited from continued productivity improvements related to the company's Strategic Transformation program, lower credit losses, and ongoing benefits from previous period lease extensions.

#### **Enterprise Business Solutions**

	4Q 2011	Y-O-Y Change	Change ex Currency
Revenue	\$675 million	(7%)	(7%)
EBIT	\$83 million	(15%)	
Within the Enterprise Busin	ess Solutions Group:		
Production Mail			
	4Q 2011	Y-O-Y Change	Change ex Currency
Revenue	\$162 million	(9%)	(9%)
EBIT	\$20 million	(19%)	

Revenue declined during the quarter both from delayed orders and installation of inserting equipment, as some Enterprise customers, especially in the financial services sector, remain cautious about making large capital investment commitments. Production Mail installed additional Intellijet<sup>TM</sup> color printers both in the U.S. and in Europe during the quarter, and expects future growth in related supplies and support services revenue streams from this expanding base of high-speed digital color printers. EBIT and EBIT margin declined because of continued investment in Volly<sup>TM</sup> and lower revenue. Excluding the Volly investment, margins improved by 180 basis points versus the prior year.

Software			
	4Q 2011	Y-O-Y Change	Change ex Currency
Revenue	\$ 102 million	(10%)	(10%)
EBIT	\$ 7 million	(71%)	

In the Software segment, revenue declined year-over-year for the first time in six quarters, as several large software license contracts that were expected to close in the fourth quarter were delayed past year end. This was particularly the case in the public sector as many organizations globally became more cautious about investing due to economic and business uncertainty. Software revenue for the full year was up 9 percent despite the deferred business at year end, as a result of strong demand and the company's continued transition to annuity-based pricing for selected software solutions. Software EBIT margin was lower during the quarter due to the decline in revenue and the relatively high level of earnings leverage that is typical in a software business.

Management	Services
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	4Q 2011	Y-O-Y Change	Change ex Currency
Revenue	\$231 million	(8%)	(8%)
EBIT	\$17 million	(37%)	

Management Services revenue declined in the fourth quarter as a result of account contractions and terminations from prior periods. However, the business experienced improving trends in the volume of documents processed. Additionally, it saw an improvement in the level of net new written business for the year. EBIT margin declined as the company continued its investment to deliver integrated high-value customer communications solutions to its customers. The company also experienced pricing pressure on some of its contract renewals.

Mail Services			
	4Q 2011	Y-O-Y Change	Change ex Currency
Revenue	\$145 million	(2%)	(2%)
EBIT	\$33 million	92%	

Mail Services year-over-year revenue declined during the quarter. Revenue at International Mail Services (IMS) declined versus the prior year because of fewer international shipments. Presort revenue grew as it continued to process increasing volumes of Standard Class mail from new and existing customers in the U.S. There is ongoing customer demand for the company's unique nationwide logistics capability to help mailers maximize presort discounts and expedite mail delivery. Mail Services EBIT and EBIT margin increased substantially versus the prior year, partly because of additional insurance reimbursements the company received related to the fire at its Dallas presort facility earlier in the year. Even excluding these insurance reimbursements, Mail Services EBIT margin improved at a double-digit rate versus the prior year, helped by ongoing productivity initiatives and improved network efficiencies.

4Q 2011 Y-O-Y Change Change ex Currency   Revenue \$ 34 million 4% 4%	Marketing Services			
Revenue \$34 million 4% 4%		4Q 2011	Y-O-Y Change	Change ex Currency
	Revenue	\$ 34 million	4%	4%
EBIT \$7 million 14%	EBIT	\$7 million	14%	

Marketing Services revenue grew during the quarter versus the prior year because of improved marketing revenue per move and the revenue related to the company's MyMove web offering. EBIT and EBIT margin improved versus the prior year because of revenue growth and an increasing use of the company's MyMove online service to access vendor marketing offerings as an opt-in extension of the online change of address process.

#### Strategic Transformation Update

During 2011, the company continued to accelerate several of its strategic initiatives to streamline processes and make its cost structure more variable to better leverage changing business conditions. The company initiated its Strategic Transformation program in the fourth quarter of 2009, and it now estimates an annualized run rate of net benefits in excess of \$300 million, exceeding the company's most recent expectations of \$250 to \$300 million in net benefits.

Pre-tax restructuring and asset impairment charges, related to Strategic Transformation, for 2011 were \$132 million and since the inception of the program the total pre-tax charges have been about \$385 million. These charges exclude asset impairments not related to Strategic Transformation. The company has implemented numerous new systems and processes that will enable it to improve the way it goes to market and interacts with its customers. At the same time, it has made the cost structure more variable so it can react more quickly to changing business and economic conditions. While the company does not anticipate any future material charges related to this program, the company will continue to identify and implement improvements in the way the business operates and take actions to reduce its costs.

#### 2012 Guidance

This guidance discusses future results which are inherently subject to unforeseen risks and developments. As such, discussions about the business outlook should be read in the context of an uncertain future, as well as the risk factors identified in the safe harbor language at the end of this release.

The company expects 2012 revenue, excluding the impacts of currency, to be in a range of 2 percent growth to a decline of 2 percent as compared to 2011. The company's outlook anticipates improving revenue trends, due in part to a number of initiatives designed to drive new growth opportunities. The guidance reflects a postal and economic environment that is not expected to improve nor deteriorate significantly over the next twelve months.

The company anticipates gradual improvement in equipment sales in 2012 due to the positive outlook for sales of the Connect+<sup>TM</sup> digital mailing system on a global basis, resulting in fewer lease extensions by customers. As equipment sales improve, the company expects moderating declines in recurring revenue streams primarily related to the SMB Solutions Group. The company has previously discussed that lower equipment sales affect financing, rentals and supplies revenue streams. In 2012 the company expects growth across its Enterprise businesses including: continued growth in Software revenue due to increasing global demand for customer communications management software solutions; increased placements of Intellijet<sup>TM</sup> color printing systems in Production Mail; continued expansion in Mail Services; and, benefits from a focus on legal, commercial and government sectors in Management Services.

Based on its revenue expectation, the company's 2012 guidance for diluted earnings per share from continuing operations is in the range of \$2.05 to \$2.25. Included in these earnings expectations are higher costs associated with its pension plans, increased investment in Volly<sup>TM</sup>, its secure digital mail system, and a mix shift resulting from faster growing, yet relatively lower margin, enterprise businesses.

The company expects to generate free cash flow for 2012 in the range of \$700 million to \$800 million. The company expects to invest more cash in finance receivables through higher levels of equipment sales in 2012, which would result in lower free cash flow than in 2011.

In closing, Mr. Martin noted, "We are confident that we have taken the right actions to lay the foundation for growing our business and enhancing our value to customers in 2012 and beyond. We will help our SMB customers grow their business and communicate more efficiently with our advanced Connect+ equipment and our SendSuite® shipping solutions. The momentum is growing for our new line of cloud-based pbSmart<sup>TM</sup> Solutions that help SMB customers use QR codes, email, and direct mail for marketing campaigns, and our pbSmartPostage<sup>TM</sup> solution, which recently reached its 10,000<sup>th</sup> customer in less than 9 months. We also expect improving growth across all our Enterprise businesses. We will continue to invest in innovative new solutions that enable our customers to manage their physical, digital and hybrid communications with their customers."

Management of Pitney Bowes will discuss the company's results in a broadcast over the Internet today at 5:00 p.m. EST. Instructions for accessing the webcast of the earnings results are available on the Investor Relations page of the company's web site at <a href="http://www.pb.com/investorrelations">www.pb.com/investorrelations</a>.

Pitney Bowes is a \$5.3 billion global leader whose products, services and solutions deliver value within the mailstream and beyond. For more information visit www.pitneybowes.com.

The company's financial results are reported in accordance with generally accepted accounting principles (GAAP). The Company uses measures such as adjusted earnings per share, adjusted income from continuing operations and free cash flow to exclude the impact of special items like restructuring charges, tax adjustments, and asset write-downs, because, while these are actual company expenses, they can mask underlying trends associated with our business.

Such items are often inconsistent in amount and frequency and as such, the adjustments allow an investor greater insight into the current underlying operating trends of the business. The use of free cash flow provides investors insight into the amount of cash that management could have available for other discretionary uses. It adjusts GAAP cash from operations for capital expenditures, as well as special items like cash used for restructuring charges, unusual tax payments and contributions to its pension funds. Management uses segment EBIT to measure profitability and performance at the segment level. EBIT is determined by deducting the related costs and expenses attributable to the segment. Segment EBIT excludes interest, taxes, general corporate expenses not allocated to a particular business segment, restructuring charges, asset impairments, and goodwill charges which are recognized on a consolidated basis. In addition, financial results are presented on a constant currency basis to exclude the impact of changes in foreign currency exchange rates since the prior period under comparison. Constant currency measures are intended to help investors better understand the underlying operational performance of the business excluding the impacts of shifts in currency exchange rates over the intervening period. Pitney Bowes has provided a quantitative reconciliation to GAAP in supplemental schedules. This information may also be found at the company's web site <u>www.pb.com/investorrelations</u> in the Investor Relations section.

This document contains "forward-looking statements" about our expected or potential future business and financial performance. For us forward-looking statements include, but are not limited to, statements about possible transformation initiatives; restructuring charges; our future revenue and earnings guidance; and other statements about future events or conditions. Forward-looking statements are not guarantees of future performance and involve risks and uncertainties that could cause actual results to differ materially from those projected. These risks and uncertainties include, but are not limited to: the uncertain economic environment, fluctuations in customer demand; mail volumes; foreign currency exchange rates; the outcome of litigation; timely development, market acceptance and regulatory approvals, if needed, of new products; management of credit risk; management of outsourcing arrangements; income tax or other regulatory levies; changes in postal regulations; and the financial health of national posts; and other factors beyond our control as more fully outlined in the company's 2010 Form 10-K Annual Report and other reports filed with the Securities and Exchange Commission. Pitney Bowes assumes no obligation to update any forward-looking statements contained in this document as a result of new information, events or developments.

Note: Consolidated statements of income; revenue and EBIT by business segment; and reconciliation of GAAP to non-GAAP measures for the three months and years ended December 31, 2011 and 2010, and consolidated balance sheets at December 31, 2011 and September 30, 2011 are attached.

### Pitney Bowes Inc. Consolidated Balance Sheets (Unaudited: in thousands, except per share data)

Assets		12/31/11		09/30/11
Current assets:	¢	056 000	¢	715 104
Cash and cash equivalents	\$	856,238	\$	715,194
Short-term investments		12,971		53,866
Accounts receivable, gross		755,485		707,120
Allowance for doubtful accounts receivables		(31,855)		(32,123)
Accounts receivables, net		723,630		674,997
Finance receivables		1,296,673		1,312,858
Allowance for credit losses		(45,583)		(51,247)
Finance receivables, net		1,251,090		1,261,611
Inventories		178,599		178,553
Current income taxes		102,556		67,263
Other current assets and prepayments		134,774		118,191
		2 250 858		2 0 ( 0 ( 75
Total current assets		3,259,858		3,069,675
Property, plant and equipment, net		404,146		414,342
Rental property and equipment, net		258,711		267,189
Finance receivables Allowance for credit losses		1,123,638 (17,847)		1,135,890 (19,554)
Finance receivables, net		1,105,791		1,116,336
		1,100,791		1,110,550
Investment in leveraged leases		138,271		133,995
Goodwill		2,147,088		2,248,942
Intangible assets, net		212,603		243,349
Non-current income taxes		89,992		127,986
Other assets		530,644		541,253
Total assets	\$	8,147,104	\$	8,163,067
Liabilities, noncontrolling interests and stockholders' deficit				
Current liabilities:	\$	1 840 465	¢	1 664 217
Accounts payable and accrued liabilities Current income taxes	\$	1,840,465 242,972	\$	1,664,217 341,349
Notes payable and current portion of long-term obligations		550,000		1,941
Advance billings		458,425		450,874
Advance omings		130,125		150,071
Total current liabilities		3,091,862		2,458,381
Deferred taxes on income		175,944		151,539
Tax uncertainties and other income tax liabilities		194,840		564,981
Long-term debt		3,683,909		4,243,547
Other non-current liabilities		743,165		493,532
		7 880 720		7 011 080
Total liabilities		7,889,720		7,911,980
Noncontrolling interests (Preferred stockholders' equity in subsidiaries)		296,370		296,370
Stockholders' deficit:				
Cumulative preferred stock, \$50 par value, 4% convertible		4		4
Cumulative preference stock, no par value, \$2.12 convertible		659		724
Common stock, \$1 par value		323,338		323,338
Additional paid-in capital		240,584		238,313
Retained earnings		4,600,217		4,416,646
Accumulated other comprehensive loss		(661,645)		(477,431)
Treasury stock, at cost		(4,542,143)		(4,546,877)
Tatal Ditnay Dawas Ina staakhaldard'dafiait		(20.006)		(15 202)
Total Pitney Bowes Inc. stockholders' deficit		(38,986)		(45,283)
Total liabilities, noncontrolling interests and stockholders' deficit	\$	8,147,104	\$	8,163,067

#### Pitney Bowes Inc. Consolidated Statements of Income (Unaudited)

#### (Dollars in thousands, except per share data)

	Thi	ree Months Er	nded E	December 31,	Т	velve Months E	nded	December 31,
		2011		2010 (2)		2011		2010 (2)
Revenue:								
Equipment sales	\$	280,365	\$	309,542	\$	986,392	\$	1,022,563
Supplies		72,246		78,795		307,974		318,430
Software		108,301		119,711		426,606		390,219
Rentals		137,706		143,782		563,505		600,759
Financing		148,531		161,236		602,754		637,948
Support services		175,798		180,343		706,505		711,519
Business services		417,760		440,633		1,684,238		1,743,816
Total revenue		1,340,707		1,434,042		5,277,974		5,425,254
Costs and expenses:								
Cost of equipment sales		132,782		148,967		449,479		469,158
Cost of supplies		23,089		23,791		97,454		97,172
Cost of software		19,600		27,398		93,141		93,391
Cost of rentals		27,336		33,807		125,325		141,465
Financing interest expense		20,783		22,344		87,698		88,292
Cost of support services		113,781		113,787		458,548		451,609
Cost of business services								
		318,362		333,524		1,303,594		1,337,236
Selling, general and administrative		435,274		455,736		1,731,858		1,760,677
Research and development		40,873		38,884		148,645		156,371
Restructuring charges and asset impairments		84,177		79,235		148,151		182,274
Goodwill impairment		84,500		-		130,150		-
Other interest expense		29,357		29,447		115,363		115,619
Interest income Other income, net		(1,093) (9,200)		(736)		(5,795) (19,918)		(2,587)
					·	<u>_</u>		
Total costs and expenses		1,319,621		1,306,184	·	4,863,693		4,890,677
Income from continuing operations before income taxes		21,086		127,858		414,281		534,577
Provision for income taxes		(32,734)		50,468		44,585		205,770
Income from continuing operations		53,820		77,390		369,696		328,807
Gain (loss) from discontinued operations, net of income tax		208,248		(9,772)		266,159		(18,104)
Net income before attribution of noncontrolling interests		262,068		67,618		635,855		310,703
Less: Preferred stock dividends of subsidiaries attributable to noncontrolling interests		4,594		4,594		18,375		18,324
Net income - Pitney Bowes Inc.	\$	257,474	\$	63,024	\$	617,480	\$	292,379
Amounts attributable to common shareholders:								
Income from continuing operations	\$	49,226	\$	72,796	\$	351,321	\$	310,483
Gain (loss) from discontinued operations	Ψ	208,248	Ψ	(9,772)	Ψ	266,159	Ψ	(18,104)
Gain (1055) from discontinued operations		200,240		(),//2)		200,137		(10,104)
Net income - Pitney Bowes Inc.	\$	257,474	\$	63,024	\$	617,480	\$	292,379
Basic earnings per share of common stock attributable to common stockholders (1):								
Continuing operations	\$	0.25	\$	0.36	\$	1.74	\$	1.51
Discontinued operations		1.04		(0.05)		1.32		(0.09)
Net income - Pitney Bowes Inc.	\$	1.29	\$	0.31	\$	3.06	\$	1.42
Diluted earnings per share of common stock attributable to common stockholders (1):	¢	0.05	¢	0.07	¢	1.70	e	1.50
Continuing operations	\$	0.25	\$	0.36	\$	1.73	\$	1.50
Discontinued operations		1.04		(0.05)		1.31		(0.09)
Net income - Pitney Bowes Inc.	\$	1.28	\$	0.31	\$	3.05	\$	1.41
(1) The sum of the earnings per share amounts may not equal the totals above due to rounding.								

(1) The sum of the earnings per share amounts may not equal the totals above due to rounding.

(2) Certain prior year amounts have been reclassified to conform to the current year presentation.

#### Pitney Bowes Inc. Revenue and EBIT Business Segments December 31, 2011 (Unaudited)

(Dollars in thousands)	Three M	lonths E	nded December 31,	
	 2011		2010	% Change
Revenue	 2011		2010	Change
North America Mailing	\$ 482,843	\$	529,484	(9%)
International Mailing	182,928		181,049	1%
Small & Medium Business Solutions	 665,771		710,533	(6%)
Production Mail	161,888		178,216	(9%)
Software	102,481		114,326	(10%)
Management Services	231,378		250,750	(8%)
Mail Services	145,401		147,692	(2%)
Marketing Services	33,788		32,525	4%
Enterprise Business Solutions	 674,936		723,509	(7%)
Total revenue	\$ 1,340,707	\$	1,434,042	(7%)
<u>EBIT (1)</u>				
North America Mailing	\$ 195,272	\$	199,678	(2%)
International Mailing	23,568		22,719	4%
Small & Medium Business Solutions	 218,840		222,397	(2%)
Production Mail	19,591		24,209	(19%)
Software	6,564		22,964	(71%)
Management Services	17,065		26,890	(37%)
Mail Services	32,828		17,127	92%
Marketing Services	 6,516		5,703	14%
Enterprise Business Solutions	 82,564		96,893	(15%)
Total EBIT	\$ 301,404	\$	319,290	(6%)
Unallocated amounts:				
Interest, net (2)	(49,047)		(51,055)	
Corporate and other expenses	(62,594)		(61,142)	
Restructuring charges and asset impairments	(84,177)		(79,235)	
Goodwill impairment	 (84,500)		-	
Income from continuing operations before income taxes	\$ 21,086	\$	127,858	

(1) Earnings before interest and taxes (EBIT) excludes general corporate expenses, restructuring charges and asset impairments and goodwill impairments.

(2) Interest, net includes financing interest expense, other interest expense and interest income.

#### Pitney Bowes Inc. Revenue and EBIT Business Segments December 31, 2011 (Unaudited)

(Dollars in thousands)	Twelve Months Ended December 31,						
		2011		2010	% Change		
Revenue					g-		
North America Mailing	\$	1,961,198	\$	2,100,677	(7%)		
International Mailing		707,416		674,759	5%		
Small & Medium Business Solutions		2,668,614		2,775,436	(4%)		
Production Mail		544,483		561,447	(3%)		
Software		407,402		374,750	9%		
Management Services		948,891		999,288	(5%)		
Mail Services		567,012		572,795	(1%)		
Marketing Services		141,572		141,538	0%		
Enterprise Business Solutions		2,609,360		2,649,818	(2%)		
Total revenue	\$	5,277,974	\$	5,425,254	(3%)		
<u>EBIT (1)</u>							
North America Mailing	\$	727,999	\$	755,153	(4%)		
International Mailing		98,601		78,950	25%		
Small & Medium Business Solutions		826,600		834,103	(1%)		
Production Mail		32,562		60,896	(47%)		
Software		38,182		40,046	(5%)		
Management Services		76,321		92,671	(18%)		
Mail Services		88,019		63,102	39%		
Marketing Services		26,184		26,133	0%		
Enterprise Business Solutions		261,268		282,848	(8%)		
Total EBIT	\$	1,087,868	\$	1,116,951	(3%)		
Unallocated amounts:							
Interest, net (2)		(197,266)		(201,324)			
Corporate and other expenses		(198,020)		(198,776)			
Restructuring charges and asset impairments		(148,151)		(182,274)			
Goodwill impairments		(130,150)		-			
Income from continuing operations before income taxes	\$	414,281	\$	534,577			
income from continuing operations before income taxes	4	-11-,201	Ψ	00-1,077			

(1) Earnings before interest and taxes (EBIT) excludes general corporate expenses, restructuring charges and asset impairments and goodwill impairments.

(2) Interest, net includes financing interest expense, other interest expense and interest income.

#### Pitney Bowes Inc. Reconciliation of Reported Consolidated Results to Adjusted Results (Unaudited)

(Dollars in thousands, except per share data)

	Three Months Ended December 31,			Twelve Months Ended December 31,				
	2011		2010		2011		2010	
GAAP income from continuing operations after income taxes, as reported Restructuring charges and asset impairments Goodwill impairment	\$	49,226 62,661 82,890	\$	72,796 55,865	\$	351,321 105,699 114,224	\$	310,483 122,892
Sale of leveraged lease Tax adjustments		579		- 5,451		(26,689) 3,539		27,509
Income from continuing operations after income taxes, as adjusted	\$	195,356	\$	134,112	\$	548,094	\$	460,884
GAAP diluted earnings per share from continuing operations, as reported Restructuring charges and asset impairments Goodwill impairment	\$	0.25 0.31 0.41	\$	0.36	\$	1.73 0.52 0.56	\$	1.50 0.59
Sale of leveraged lease Tax adjustments		- 0.00		0.03		(0.13) 0.02		0.13
Diluted earnings per share from continuing operations, as adjusted	\$	0.97	\$	0.66	\$	2.70	\$	2.23
GAAP net cash provided by operating activities, as reported Capital expenditures Restructuring payments Pension contribution Reserve account deposits	\$	169,737 (32,951) 28,623 - 49,882	\$	285,223 (29,591) 28,853 - 4,994	\$	920,193 (155,980) 107,002 123,000 35,354	\$	952,111 (119,768) 119,565 - 10,399
Free cash flow, as adjusted	\$	215,291	\$	289,479	\$	1,029,569	\$	962,307

Note: The sum of the earnings per share amounts may not equal the totals above due to rounding.

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